Support Services

Medical Assistance:
EIU Health & Counseling Services - Medical Clinic 217-581-3013
Sarah Bush Lincoln Health Center 217-348-2525

Confidential Counseling:
EIU Counseling Clinic 217-581-3413 (day)
Life-Links 1-866-567-2400 (after hours; weekend)
HOPE Coalition Against Domestic Violence 217-348-5931
SACIS (Sexual Assault Counseling and Information Services) 217-348-5033
RAINN (Rape, Abuse & Incest National Network)
National Sexual Assault Hotline 1-800-656-HOPE (4673)

Housing Accommodations:
EIU Housing 217-581-5111
HOPE (emergency shelter) 888-345-3990

Other Accommodations & Campus Resources:
Office of Student Accountability & Support 217-581-3827
Student Legal Services 217-581-6054
Financial Aid & Scholarships 217-581-6405
Student Accounts 217-581-3715
International Students & Scholars 217-581-2321

Advocacy:
HOPE Coalition Against Domestic Violence 217-348-5931
SACIS (Sexual Assault Counseling and Information Services) 217-348-5033  www.sacis.org

Additional Resources:
www.eiu.edu/sexualassaultresources

EIU Policy on Sexual Harassment http://castle.eiu.edu/auditing/175.php
EIU Policy on Sexual Harassment Includes Sexual Misconduct https://castle.eiu.edu/auditing/175_1.php

EIU Sexual Harassment Complaint Policy & Title IX Sexual Harassment Complaint Procedure https://castle.eiu.edu/auditing/175_2.php
EIU Student Code of Conduct http://www.eiu.edu/judicial/studentconductcode.php

Reporting Options
You have the right to file a complaint with the police and/or with the university. The complainant controls with & where to file a complaint. (In rare circumstances, the university may be required to proceed without cooperation of the complainant, if failing to do so would put the campus community at risk.) Once a report is received a staff member will follow up within 12 hours.

With Law Enforcement:
University Police Department (UPD) 217-581-3212
Charleston Police Department (CPD) 217-348-5221

With the University:
Office of Civil Rights & Diversity/ Title IX 217-581-5020
Dr. Shawn Peoples, Director/Title IX Coordinator
1011 Old Main

Student Accountability & Support 217-581-3827
Dr. Heather K. Webb, Director/Deputy Title IX Coordinator
MLK Jr. University Union, Room 1510

No retaliation may be taken against any university student or employee who seeks redress under these policies. The confidentiality of information presented by all parties will be observed except in those instances when it interferes with the ability of the university to investigate the complainant’s allegations and take necessary corrective actions.

Students are also encouraged to contact Lindsay Wilson, Confidential Advisor, EIU Counseling Clinic, 217-581-3413, lpwilson@eiu.edu. She is located in the Human Services Building, and can discuss options for students, provide support and advocacy.

Even if you are unsure that what you are experiencing is relationship violence or sexual assault, please seek assistance. Please see back side for complainant’s rights and summary of the University’s complaint procedures.
Complainant’s Rights

- right to report, or not report, the alleged incident to the higher education institution, law enforcement, or both
- right to privacy and which reporting methods are confidential
- right to request and receive assistance from campus authorities in notifying law enforcement
- ability to request interim protective measures and accommodations, including without limitation reassignment of the respondent’s academic schedule or on campus housing, while a case is pending
- ability to seek an order of protection or no contact order in State court
- upon the complainant's request, the higher education institution can provide assistance in accessing and navigating campus and local health and mental health services, counseling, and advocacy services

Summary of University’s Complaint Resolution Procedures

Student Accountability & Support: The Office of Student Accountability & Support enforces the requirements of the Student Code of Conduct and, through its panel or administratively, issues sanctions for violations of the code including violations of the sexual misconduct provision. The Director is also a Title IX Deputy Coordinator. Once a complaint is received, the Office of Student Accountability & Support will collect information and determine whether to proceed administratively or whether to send the matter to a panel hearing (the more likely outcome). The panel will review applicable evidence or documentation, as well as hear from involved parties. The panel uses the “preponderance of the evidence” standard in making their decision. Both the complainant and the respondent have an opportunity to appeal the decision of the panel to the Vice President for Student Affairs.

Office of Civil Rights & Diversity: The Office of Civil Rights and Diversity investigates complaints of sexual harassment when the respondent is an employee, according to the university’s sexual harassment complaint policy (IGP 175.2). Sexual assault and other forms of sexual misconduct also fit under the umbrella of sexual harassment. This office reviews and investigates allegations of sexual assault to the extent that such an act would violate the sexual harassment policy and/or Title IX policy.