

# PARTICIPANTS USING RESPONSEWARE AND TURNINGPOINT 5

ResponseWare turns a web-enabled device, such as a smartphone, tablet or computer, into a virtual clicker that can respond in an interactive class session.

**TIP**

See [www.turningtechnologies.com/user-guides](http://www.turningtechnologies.com/user-guides) for Android, iOS and ResponseWare web user guides.

To use ResponseWare in class you must complete the following:

- ***Creating a Turning Account***
- ***Purchasing and/or Activating a ResponseWare License***
- ***Register Your Device ID***
- ***Connect and Respond in Class***

## Technical Requirements

The following technical requirements are required for ResponseWare to properly function:

- iPhone, iPod Touch, iPad iOS 7.0 or higher
- Android OS 4.0 or higher
- Wi-Fi connection (recommended for optimal performance) or data connection
- TurningPoint 5 or higher

**WARNING**

You may be charged by your wireless provider if you do not have an unlimited data plan. Turning Technologies is NOT responsible for any cellular usage charges.

## Creating a Turning Account

### IMPORTANT

A Turning Account is required to use ResponseWare in class.

- 1 Go to <https://account.turningtechnologies.com>.
- 2 Below *Sign Up*, enter your First Name, Last Name and Email.
- 3 Select **Participant**.

### Sign Up

All Products. One Account.

<input type="text" value="First Name"/>	
<input type="text" value="Last Name"/>	
<input type="text" value="Email"/>	
<input checked="" type="radio" value="Participant"/>	<input type="radio" value="Instructor"/>
<input type="button" value="Create Account"/>	

- 4 Click **Create Account**.

The *Create Account* page is displayed.

**Turning Account**

Create Account

**User Information**

<b>First Name *</b> <input type="text" value="Student"/>	<b>Last Name *</b> <input type="text" value="Smith"/>
<b>Email *</b> <input type="text" value="student@school.edu"/>	<b>Confirm Email *</b> <input type="text"/>
<b>User ID</b> <input type="text"/>	
<b>Market *</b> <input type="text" value="Higher Education"/>	<b>Country *</b> <input type="text" value="United States"/>

- 5 Enter your information in the required fields as noted by the asterisks.
- 6 Enter and confirm a password in the appropriate fields.

**Password**

<b>Password *</b> <input type="text"/>	<b>Confirm Password *</b> <input type="text"/>
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### NOTE

The password must be at least eight (8) characters long and contain at least one lowercase letter, one uppercase letter and one number.

- 7 Click **Save**.

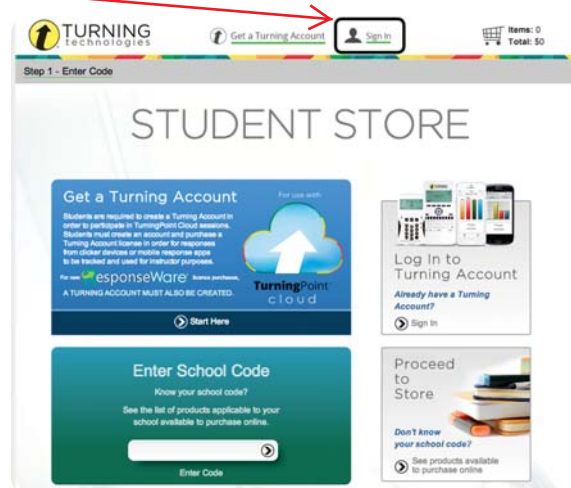
## Purchasing and/or Activating a ResponseWare License

Your class may require a ResponseWare license applied to your Turning Account to use ResponseWare to participate in class.

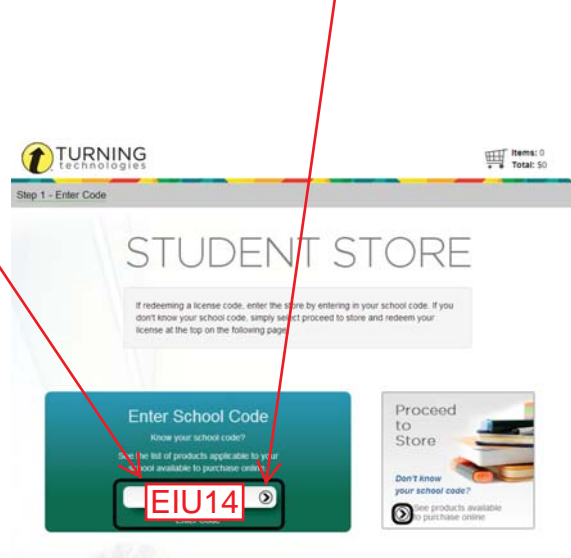
### Prerequisites

A Turning Account is required to make purchases from the Turning Technologies Student Store.

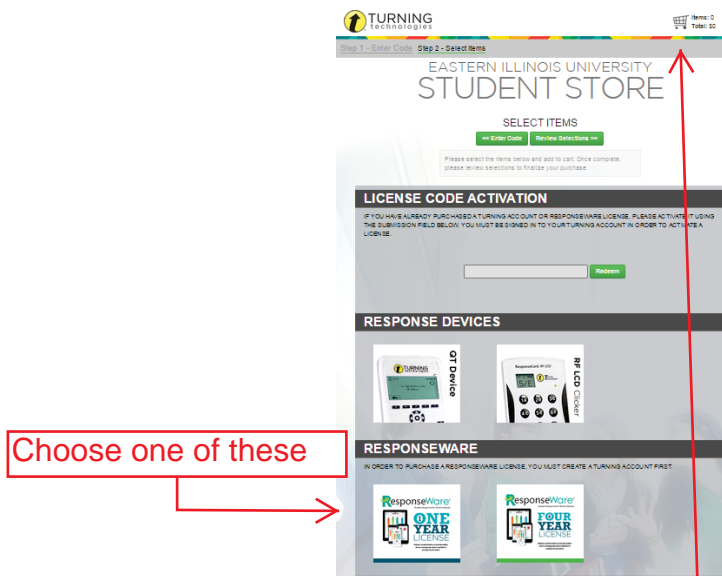
- 1 Go to <https://store.turningtechnologies.com/>.
- 2 Click **Sign In**.




- 3 Enter the **email** and **password** associated with your Turning Account.
- 4 Click **Login**.
- 5 Enter your **school code** and click the **Submit School Code** arrow.



- 6 Select a **ResponseWare** license, click **Add to Cart** and **close** the *Cart Update* window.  
Alternatively, if activating a license purchased from a bookstore, enter the license code below *License Code Activation* and click **Redeem**. A message displays that the license was added to your account.



- 7 When finished, click  in the upper right corner of the webpage.
- 8 Review your selection(s) and click **Checkout**.
- 9 Enter your billing details and click **Review Order**.
- 10 Review your order and click **Complete Purchase**.  
A receipt is displayed and emailed to you.

#### IMPORTANT

You will be signed in to the Student Store with your Turning Account. The license will automatically be applied to your account upon checkout.

## Register Your Device ID

You must register your 8 character ResponseWare ID through the link provided by your instructor in D2L titled "Turning Technologies ResponseCard Registration." If you need help locating the ResponseWare ID, follow the steps shown below, then continue with the remaining sections of this training document.

## Locating Your Device ID

- 1 Go to <https://account.turningtechnologies.com>.
- 2 Below *Sign In*, enter your **email** and **password** and click **Sign In**.

- 3 If not selected, click the **Response Devices** tab and locate your ResponseWare ID.



- 4 Register this Device ID through the integration specified by your instructor.

### Next Steps

Register the **ResponseWare ID** or **Device ID** through the specified LMS or Turning Technologies Web Registration Tool.

## Connect and Respond in Class

ResponseWare can be used on Android and iOS web-enabled devices and on a computer from the ResponseWare website. After creating a Turning Account, purchasing a ResponseWare license and registering your ResponseWare ID, you can connect to your class session and respond to questions in class.

### *Connecting and Responding in Class with the ResponseWare App*

There is a free ResponseWare app for Android and iOS web-enabled devices, such as smartphones and tablets.

#### Prerequisites

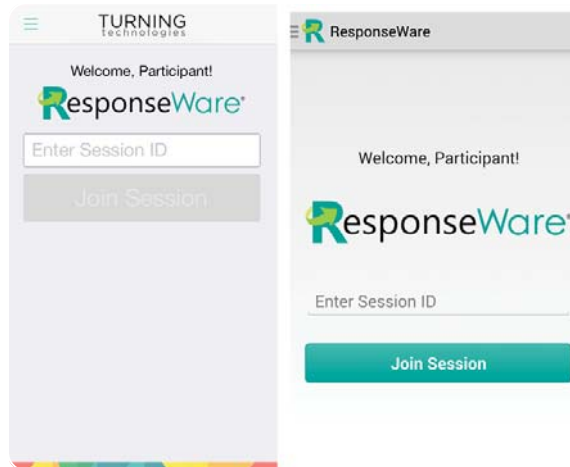
Download the free ResponseWare app for your web-enabled device.

- Android devices      Download from the Google Play Store
- iOS (Apple) devices    Download from the App Store or iTunes

**NOTE**

If downloading to an iPad, tap the iPhone option to access the application.

- 1 Open the ResponseWare app on your Android or iOS device.



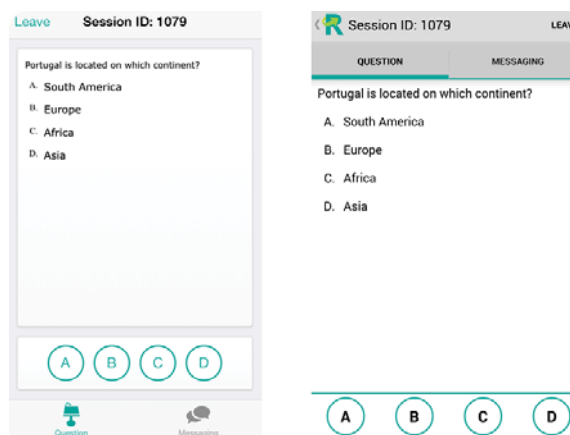
- 2 Enter the **Session ID** provided by your instructor. This will be provided at the beginning of each class period.
- 3 Tap **Join Session**.
- 4 If prompted, sign in to your Turning Account by entering your **email** and **password** and tap **Sign In**.
- 5 If prompted, enter additional information, such as first and last name, email address, or User ID. Required information must be entered.

**NOTE**

User ID can refer to a Student ID, section number or any other identification required by the presenter.

- 6 Tap **Submit**.

The first question appears on-screen after the presenter opens polling. Tap the button that corresponds to your answer choice.

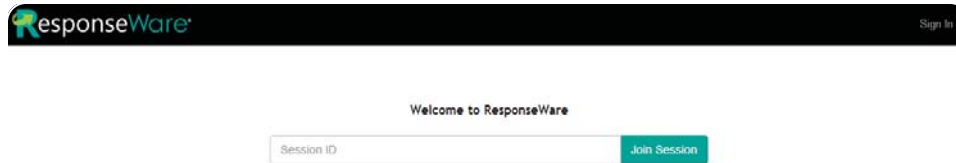


The results appear after polling is closed.

## Connecting and Responding in Class with ResponseWare Web

Connect to ResponseWare from a web browser on a computer via the ResponseWare website. After creating a Turning Account, purchasing a ResponseWare license and registering your ResponseWare ID, you can connect to your class session and respond to questions in class.

- 1 Go to <https://responseware.turningtechnologies.com>.



- 2 Enter the **Session ID** provided by your instructor in the *Session ID* field.
- 3 Click **Join Session**.
- 4 If prompted, sign in to your Turning Account by entering your **email** and **password** and click **Sign In**.
- 5 If prompted, enter additional information, such as first and last name, email address or User ID. Required information must be entered.

### NOTE

User ID can refer to a Student ID, section number or any other identification required by the presenter.

- 6 Click **Join**.  
The first question appears on-screen after the presenter opens polling. Click the button that corresponds to your answer choice.



The results appear after polling is closed.

## Contact Us

For additional help, contact Turning Technologies Technical Support.

Technical Support is available from 7 a.m. - 9 p.m. EST.

From within the contiguous United States, you can reach Technical Support toll-free by calling 866.746.3015. If you are calling from outside of the United States, please call +1 330.746.3015.

Technical Support may also be reached via e-mail at [support@turningtechnologies.com](mailto:support@turningtechnologies.com) or [support@einstruction.com](mailto:support@einstruction.com), a brand of Turning Technologies.