

# STUDENT AFFAIRS

## 2021-2022 ANNUAL REPORT



# LETTER FROM THE VICE PRESIDENT

Throughout the 2021-2022 academic year, we worked diligently to both “Protect Our Panthers” during the second year of the COVID pandemic and facilitate a return to the in-person experiences that are so much a part of the identity of EIU. It is with sincere gratitude for the work of our team in the Division of Student Affairs and great enthusiasm for the ways in which we actively supported student growth, student success, and retention that I share with you the 2021-2022 annual report for the Division of Student Affairs.

**Thank you** to each and every member of the Division of Student Affairs. **Thank you** to our colleagues across the University who collaborated with Student Affairs to help create inclusive communities. **Thank you** to our students, staff, and faculty who met the year’s challenges with determination and resiliency. Please join with me in celebrating the highlights shared in this report.

With appreciation,

Anne Flaherty  
Vice President for Student Affairs



# STUDENT AFFAIRS GUIDING FRAMEWORK

## **Vision**

The Division of Student Affairs is committed to being forward thinking and providing transformative life experiences that foster student learning and development, empowering individuals to reach their optimal potential.

## **Mission**

The Division of Student Affairs welcomes and celebrates our students' commonalities and differences, focusing on development, active citizenship, experiential learning, engagement, leadership, and preparation for a diverse, global society. Collaborating across campus, we ensure student success and retention and are dedicated to cultivating a sense of community on both our campus and beyond. We are committed to the health and well-being of our students and encourage them to lead balanced lives. We advocate for an inclusive environment where students feel safe and secure.

## **EIU Diversity and Inclusion Statement**

Eastern Illinois University is committed to fostering a learning community where all members feel welcome and valued. The university provides equality of opportunity in all areas of campus life and we strive to recognize and appreciate the unique value of our students, faculty, and staff. Every member of campus has the right to learn and work in an environment free of discrimination and harassment, and beyond that, our goal is for all members of our community to develop a strong sense of belonging to Eastern Illinois University.

The Division of Student Affairs embraces and respects diversity in all forms and upholds these values through our programs and services.





# STUDENT AFFAIRS DEPARTMENTS

**Campus Recreation**

**Career Services**

**Civic Engagement and  
Volunteerism**

**Fraternity and Sorority Life**

**Health and Counseling Services**

Counseling Clinic

Health Education Resource  
Center

Medical Clinic

Student Insurance

**New Student and Family Programs**

Center for Gender and Sexual Diversity

**Student Accountability and Support**

Student Legal Services

**Student Life**

**University Housing and Dining Services**

**University Police**

**Martin Luther King, Jr. University Union**

Textbook Rental Service



# STUDENT AFFAIRS BY THE NUMBERS

## Protecting Our Panthers

As COVID restrictions eased, it was a joy to see students again (quite literally) and to return to the in-person activities that highlight the EIU experience. Protecting the health of our campus community – and protecting our opportunity to be together in person – required deep, dedicated work across the Division of Student Affairs.



**411** quarantine and isolation moves coordinated for on-campus residents

**2,853**



meals and 665 snacks prepared and delivered to 281 residents in quarantine/isolation on campus

**29,730**

SHIELD Illinois COVID tests administered (864 were positive)

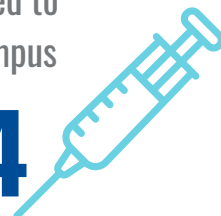


**250**



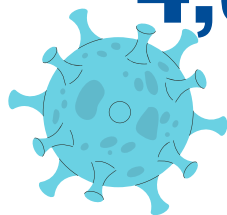
isolation bags filled with medications by pharmacy staff

**294**



COVID vaccinations administered by the Medical Clinic to students and employees

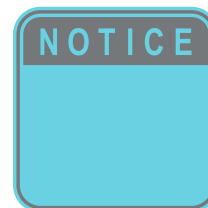
**4,500**



SHIELD testing violations processed and assigned sanctions

**1,186**

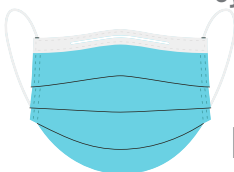
academic notices related to COVID sent for 998 individual students



**1,000+**



loads of linens and student laundry laundered for on-campus students in isolation



**613**

COVID tests of symptomatic students performed by the Medical Clinic laboratory (49 were positive)

**1,008**

students diagnosed with COVID personally contacted by medical providers





# 2021-2022 DEPARTMENT HIGHLIGHTS

## CAMPUS RECREATION

- As COVID-19 restrictions eased during FY22, Campus Recreation saw Student Recreation Center visits, Esports Arena entries, and group fitness participations double over FY21 usage. Intramural participations more than tripled from FY21 to FY22. While serving increased numbers of patrons using the facility for fitness purposes, Campus Recreation continued to provide the space for Eastern's SHIELD testing program.
- The Student Recreation Center has become the permanent home of the Eagles' Flight Archery Tournament hosted by Mattoon's St. John's Lutheran School. In March 2022 (during EIU's Spring Break), this archery tournament brought more than 450 fifth through twelfth grade students and their families to the SRC.



# 2021-2022 DEPARTMENT HIGHLIGHTS



## CAREER SERVICES

- Eighty-seven percent (87%) of EIU's Class of 2021 secured post-graduation plans by December 31, 2021. Of these graduates, 64% secured employment, 20% enrolled in graduate school, and 3% committed to military or volunteer service. EIU's career outcome exceeds the national average for the Class of 2021 by 12%.
- Career Services partnered with Residential Life to provide career development programming for the Living Learning Communities. Most notably, "Coming Out in the Workplace: A Coffee Chat" was offered for the Doug DiBianco Community in McKinney Hall in March.
- In April 2022, a Dining, Networking, and Professionalism event was hosted at the Brick House Restaurant. At this business casual event, nearly 40 students networked with professionals and learned about dining and business etiquette, all while enjoying the evening. Notably, this event brought together a diverse group of students, including student-athletes, international students, and students in the Bachelor of Arts in General Studies (BGS) program. For one participant, a student in the BGS program, this event marked their first visit to Charleston and their first in-person experience with EIU.



# 2021-2022 DEPARTMENT HIGHLIGHTS

## CIVIC ENGAGEMENT & VOLUNTEERISM

- Even through adversity, EIU's community continued to demonstrate our commitment to making a difference in the lives of others. The Office of Civic Engagement and Volunteerism sponsored 548 opportunities for service, with opportunities available at least five days per week. More than 3,511 volunteers participated in those opportunities. Volunteers enjoyed a “wild” time painting fences and preparing animal habitat spaces at Aikman Wildlife Adventure in Arcola, taught the “farm to table” concept to local schoolchildren with Fit-2-Serve in Mattoon, crafted more than 900 fleece blankets for local families served by One Stop Community Christmas, and more.
- The office continued to increase its focus on civic engagement. Through the EIU Reads program, members of our community studied and discussed [The New Jim Crow: Mass Incarceration in the Age of Colorblindness](#) by Michelle Alexander and [The Sum of Us: What Racism Costs Everyone and How We Can Prosper Together](#) by Heather McGhee. In March, the third annual Women Up Conference was held in person for the first time! Nearly 100 members of the campus community came together to discuss the experiences of women today.
- The EIU Campus Food Pantry opened in McAfee on October 1, 2021. During AY21-22, the Campus Food Pantry provided 8,613 meals to 540 unique students (957 total student visits). Our EIU community is grateful for the generous support received by the food pantry. To date, the food pantry has received more than \$25,000 in monetary donations (including a grant for \$5,215 from the Lumpkin Family Foundation) and 3,895 pounds of non-perishable items. We are also grateful for the 301 volunteers who gifted 595 hours of service to the food pantry during AY21-22.

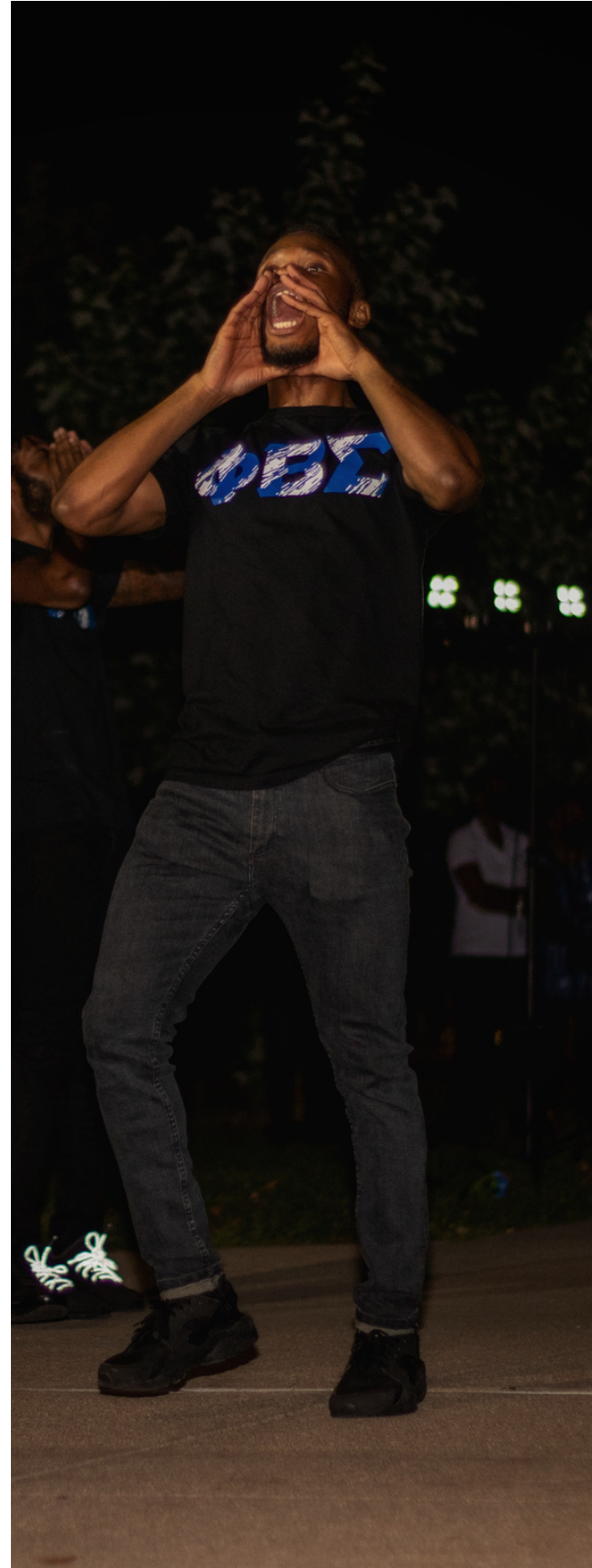




# 2021-2022 DEPARTMENT HIGHLIGHTS

## FRATERNITY & SORORITY LIFE

- In Fall 2021, 120 new members joined the Fraternity and Sorority Life community, for a total FSL membership of 406 students. For many of these students, the FSL community is their home – their family – for their college years. It is the space within which they learn scholarship, leadership, and service.
- In partnership with the Office of Civic Engagement and Volunteerism, Fraternity and Sorority Life initiated the Greek 101: Start Your Legacy leadership series during the Spring 2022 semester. This program, designed to develop leadership skills as students progress through their collegiate experience, focuses on hazing prevention, values-based leadership, philanthropic leadership, career preparation, and more. The series includes 4 levels – Greek 101 for new members, Greek 201 for returning sophomores, Greek 301 for returning juniors, and Greek 401 for returning seniors. Moving forward, all members of the Greek community will participate in this leadership series every year.
- The National Pan-Hellenic Council assisted with Access Granted, an exclusive weekend in February for students of color who have been admitted to EIU as incoming freshmen. During that weekend, NPHC members hosted a small step show, shared information regarding NPHC, and interacted with incoming freshmen. Reflective of the council's commitment to education, NPHC and chapters of NPHC hosted educational presentations, a trivia night, and a movie night during African American Heritage Month.



# 2021-2022 DEPARTMENT HIGHLIGHTS



## HEALTH & COUNSELING SERVICES

- In addition to leading the way in the University's pandemic response, Health and Counseling Services (HCS) continued to meet the traditional health and wellness needs of our campus community.
- The Medical Clinic delivered 15,242 encounters (6,426 patient visits, 3,700 prescriptions filled, 4,620 lab tests, and 496 x-ray exams).
- The Counseling Clinic delivered 2,945 individual sessions and 57 facilitated group sessions, for a total of 3,002 therapy/counseling contacts. The facilitated group sessions addressed anxiety, expressive therapy, grief, and LGBTQ concerns. In client satisfaction surveys, 95.5% of students agreed or strongly agreed that they were more likely to stay in school because of their work in counseling. Additionally, the Counseling Clinic collaborated with LifeLinks, a local non-profit mental health agency that obtained a grant to see qualified students at no cost to the students. Through that collaboration, more than 60 additional students received free counseling services. Fourteen of those 60+ students were seen on campus.
- The Health Education Resource Center delivered 167 health promotion/education programs to more than 2,240 attendees.
- Demand for the Student Insurance Plan remained very high. More than 95% of eligible students remained enrolled in the Plan overall. The Plan has seen more than 93% of eligible students enrolled for ten consecutive years.
- The Illinois Higher Education Center delivered 22 webinars to more than 572 contacts throughout the academic year.



# 2021-2022 DEPARTMENT HIGHLIGHTS

## HEALTH & COUNSELING SERVICES

- The Bonine Suicide Prevention Conference, which is coordinated by the Counseling Clinic, retained its online format developed last year and served approximately 160 individuals. This annual conference focuses on suicide awareness, prevention, and intervention.
- During the Spring 2022 semester, a Mental Health Review Workgroup reviewed the components of the Mental Health Early Action on Campus Act (MHEAC), determined the University's progress towards implementation, and offered areas for improvement and suggestions to overcome barriers to implementation. A summary of the group's work was presented to the Board of Trustees on April 22, 2022. The workgroup concluded that mental health is "the most important recruitment and retention issue" for EIU. Student Affairs was allocated \$80,000 in one-time Governor's Emergency Education Relief (GEER) funds to apply to the recommendations of the Mental Health Review Workgroup.



# 2021-2022 DEPARTMENT HIGHLIGHTS

## UNIVERSITY HOUSING & DINING SERVICES

- Residential Life is proud of the work they do to support the academic mission of the University.
  - Residential Life plays an active role in responding to Early Alert notices submitted for students who live on campus. Staff responded to 542 early alerts during the Fall 2021 semester and 452 during the Spring 2022 semester. Staff reach out to students who are at academic risk to see what additional support they may need.
  - Students who live on campus prove to do better academically than their peers who live off campus. During the Spring 2022 semester, the average GPA of freshmen who lived on campus was .68 higher than the average GPA of off-campus freshmen. The average GPA of on-campus sophomores was .27 higher, and the average GPA of on-campus juniors was .17 higher.
- The Residential Life community continued its long-standing tradition of service to others. In October, the National Residence Hall Honorary sold shirts, mugs, and hand sanitizer with breast cancer awareness logos to raise \$1800 for Breast Cancer Awareness; these funds were donated to Sarah Bush Lincoln Health Center. In conjunction with Halloween, the residents of Pemberton Hall hosted the “Haunted Hospital,” raising \$1,165 for HOPE of East Central Illinois.





# 2021-2022 DEPARTMENT HIGHLIGHTS



## UNIVERSITY HOUSING & DINING SERVICES

- Panther Dining hosted special events to enrich dining experiences across campus. A monthly themed event was instituted in each dining center, the Food Court, and Java (for a total of 39 events). In celebration of International Education Week, a variety of international recipes were served in the dining centers and a celebration of Indian cuisine was hosted by the Food Court.
- The Great Lakes Association of College and University Housing Officers (GLACUHO), a regional professional organization, honored Jeremy Alexander (Associate Director of Housing and Dining for Administration) with its Service Award in Fall 2021. GLACUHO also recognized Beccah Maley (Living Learning Community Coordinator) with the Outstanding Research and Writing Award for her thesis titled “Student-Centered Learning Spaces During a Pandemic.”
- For the past two years and for the coming year, EIU students have guided the Great Lakes Association of College and University Residence Halls (GLACURH) as Director. Ryan Moore served as GLACURH Director for AY20-21 and AY21-22. Benjamin Drake will serve as GLACURH Director this academic year.

# 2021-2022 DEPARTMENT HIGHLIGHTS

## NEW STUDENT & FAMILY PROGRAMS

- Collaboration was key for Orientation sessions during Summer 2022. To best serve our students, New Student and Family Programs (NSFP) partnered with colleagues across campus.
  - NSFP coordinated with Enrollment Management to create drip campaigns in MyEIU. These automated, timed communications were instrumental in sharing information with new students and their families.
  - As Orientation returned to a fully in-person program, NSFP sought ways to incorporate informational sessions into the compressed schedule. An Expert Panel was created, in collaboration with Housing and Dining, Financial Aid, Student Accounts, Academic Advising, and Student Life. Students and families had the opportunity to submit questions via an online form prior to their Orientation. This allowed panelists to target their information and responses.
  - Knowing that finances are often the biggest barrier to a student's ability to attend college, NSFP continued to expand their collaboration with the Office of Financial Aid and Scholarships. All students who had not completed all steps of the financial aid process were given instructions on how to complete the process when they checked in for Orientation, and each student received directions specific to their situation. Further, the Office of Financial Aid and Scholarships was on site to assist.





# 2021-2022 DEPARTMENT HIGHLIGHTS



## NEW STUDENT & FAMILY PROGRAMS

- A collaborative effort of Residential Life, Pride, the Center for Gender and Sexual Diversity, University Advancement, the Vice President for Student Affairs, and the President, the Doug DiBianco Community opened in Fall 2021 in McKinney Hall as the University's first gender inclusive residential community. Because of the overwhelmingly positive response to the community, the Doug DiBianco Community expanded to the second floor of McKinney Hall in Fall 2022.
- Diversity, equity, inclusion, and belonging are infused throughout the Orientation program. All Orientation staff members completed the Center for Gender and Sexual Diversity's "Language Matters" program, and they used what they learned by sharing their pronouns during all introductions and encouraging new students to share theirs.

# 2021-2022 DEPARTMENT HIGHLIGHTS

## STUDENT ACCOUNTABILITY & SUPPORT

- Through the disciplinary process, Student Accountability and Support assisted 231 individuals who were direct victims of another student's behaviors.
- As the result of the disciplinary process, 155 hours of community service were assigned to students. According to the Office of Civic Engagement and Volunteerism, an hour of community service is valued at \$25, resulting in sanctioned hours having a value of \$3,875 to our community.
- The Office of Student Accountability and Support made an intentional effort to increase the "support" functions of the office. A system was established in Maxient to document to whom support is given, the cause of the need for support, and actions taken/referrals made.
- A resource page for student support was added to the Faculty Development and Innovation Center (FDIC) website, and information regarding supporting students in distress was shared with all new faculty members in Fall 2021. The Director of the FDIC also joined the Student Support Team, a cross-functional group dedicated to providing assessment, counsel, and referrals to students displaying concerning/distressed behaviors.
- Student Legal Services provided 243 student contacts regarding traffic violations, landlord/tenant disputes, orders of protection, and more.





# 2021-2022 DEPARTMENT HIGHLIGHTS



## STUDENT LIFE

- The Student Life Office enthusiastically returned to in-person programming for AY21-22, offering a total of 84 in-person events. In addition, the University's 135 active registered student organizations (RSOs) sponsored 557 events/programs. The academic year kicked off with familiar signature events, including Welcome Weekend: Eastern GLOWS Back!, the First Night Spirit Rally, and the Pantherpalooza Student Involvement Fair. In September, Family Weekend was highlighted by Glow BINGO, a fun fair featuring a trackless train and free Kona Ice, and an outdoor movie in the Library Quad. October marked the return of the University's most celebrated tradition – Homecoming Week. Appropriately themed Close or Apart, Panthers at Heart!, this six-day celebration was packed with a kick-off event, coronation, faculty/staff Blue-B-Que, family scavenger hunt, cosmic bowling, field day, pep rally, golf cart trivia, food drive, Paint the Town Blue, and more! During the latter part of the spring semester, Student Government (SG) focused on opportunities to celebrate graduates and show appreciation for faculty. A three-day SG Thank a Professor tabling event in March yielded 250 personalized thank you notes written by students and delivered to faculty. In April, SG collaborated with EIU Alumni Services to sponsor the inaugural senior picnic at the Campus Pond to celebrate EIU's Class of 2022. Also in April, SG honored six faculty members during the Distinguished Professor Awards Reception.
- Twenty of the 84 events sponsored by the Student Life Office were multicultural in focus. Examples of multicultural programming included La Lotería (a traditional Latino game of chance); Día de los Muertos Ofrenda display; 50th anniversary Miss Black EIU Scholarship Pageant: EmpowHER; and Teach Me Tuesdays tabling events featuring boba milk tea kits, make-your-own sushi kits, and popular sweets and soft drinks from traditional Japanese candy stores.

# 2021-2022 DEPARTMENT HIGHLIGHTS

## UNIVERSITY POLICE

- Kent Martin, Chief Public Safety Officer, retired on September 30, 2021, after 25 faithful years of service to EIU and the University Police Department. Marisol Gamboa joined EIU as Chief Public Safety Officer on January 4, 2022.
- Three additional police officers were hired. These additions strengthened our police force and allowed the department to better serve our University community.
- Focused on a commitment to strengthening relationships and service, the University Police Department increased community policing efforts. The department hosted a table at Pantherpalooza, engaged with students in residence hall settings through Pizza with the Police and Coffee with a Cop, participated in an informational session with the Criminal Justice Club, and provided ride-along opportunities to interested students. Chief Gamboa served as a member of the judging panel for the Miss Black EIU Scholarship Pageant. Upon the invitation of the Latin American Student Organization (LASO), officers attended La Fiesta Latina to meet and support students.
- Chief Gamboa and student, Rebecca Wutz, became certified in the Rape Aggression Defense System (R.A.D.) in March and began offering R.A.D. trainings on campus in July.





# 2021-2022 DEPARTMENT HIGHLIGHTS



## MARTIN LUTHER KING, JR. UNIVERSITY UNION

- While continuing to hold three spaces for classrooms, the MLK, Jr. University Union was able to once again serve as our University's hub for in-person engagement. The Union hosted 9,579 meetings/events during AY21-22, with 149,748 people in attendance. Located in the heart of campus, the Union serves as the central place for students to connect with RSOs, enjoy social events hosted by Student Life, pick up a meal in the Food Court or cup of coffee at Java, and shop for EIU merchandise.
- The Union hair salon reopened in December 2021.
- Textbook Rental Service continues to save EIU students hundreds of dollars each semester, a critical contribution to student recruitment and retention. Recognizing the need to explore ever-changing educational resources, an eBook and open educational resources pilot program began in Fall 2021 and continued through Spring 2022.
- Cathy Engelkes, Deputy Director of the MLK, Jr. University Union, retired on May 31, 2022, after 45 distinguished years of service to EIU and the University Union. D.J. Fox joined EIU as Director of the University Union on June 6, 2022.



# CONGRATULATIONS



## Student Affairs Awards Recipients November 2021

**Graduate Assistant of the Year Award – Sara Tate**, Health Education Resource Center

**Newcomer of the Year Award – Annie Wilson**, Student Accountability and Support

**Rising Star Award – Sarah Jacobs**, University Housing and Dining Services

**Student Affairs Employee of the Year Award – Mark Hudson**, University Housing and Dining Services

**Diversity, Equity, and Inclusion Advocate Award – Beth Hammond**, Civic Engagement and Volunteerism

**Friends of Student Affairs Award – Michael Gillespie**, Faculty Development and Innovation Center

**Outstanding Support Staff Member Award – John Marr**, Career Services; **Mackenzie Walker**, Student Accountability and Support

**Unsung Hero Award – Brian Gough**, University Housing and Dining Services

**Legacy of Student Affairs Award – Cathy Engelkes**, Martin Luther King, Jr. University Union