







Attached is your temporary HealthLink ID card. Please use this information to present to your provider at the time of service.

**Before you use the temporary ID card, please: Fill in your name and member ID number. If you do not know your member ID number, please call HealthLink Customer Service at 800-624-2356.**

State of Illinois Benefit Plans				
Group No: 160000 Group Name: State of Illinois Employees		 UniCare Affiliate in Northern Illinois		
Member's Name: Member's ID:				
Open Access III Provider Network I. HealthLink HMO Providers II. HealthLink PPO Providers III. All Other Providers  For HealthLink Customer Service & Provider Inquiry call: 800-624-2356	COPAY INFORMATION: \$15 Office Visit \$20 Specialist Visit For Tier I HMO Provider Only			
This Card is for identification ONLY. It is NOT a guarantee of eligibility.				

<b>Utilization Review Program</b>	
HealthLink must be notified prior to any outpatient surgery, diagnostic and ancillary services and also prior to any elective hospital admission. Emergency admissions must be certified on the next business day. Please have admitting physician or member call HealthLink, Inc. at 877-284-0102.	
Caution: Failure to obtain preadmission/admission certification may result in a reduction of benefits.	
For Mental Health/Substance Abuse Review, call HealthLink at 877-284-0102	
To verify eligibility, benefits or claims status, contact: HealthLink at 800-624-2356; For the Hearing Impaired: 877-232-8388.	<b>HFN providers available in Illinois counties of:</b> Boone, Bureau, Carroll, Henderson, Henry, Jo Daviess, Lee, Mercer, Ogle, Rock Island, Stephenson, Warren, Whiteside, Winnebago
Provider Information: <a href="http://www.healthlink.com">www.healthlink.com</a>	
<b>HealthLink Wellness Support Programs available by calling 866-647-6113</b> 24-Hour Nurse Line, Maternity Management and Condition Management	
<b>MAIL MEDICAL CLAIMS TO:</b> HealthLink Open Access P. O. Box 411580 St. Louis, MO 63141-1580	<b>SEND ELECTRONIC MEDICAL CLAIMS TO:</b> EDI Vendor #96475 EDI Clearinghouse - Web MD

*Note to Providers:* Please honor this temporary ID card as you would any permanent HealthLink member ID card. You may use the information on the card to submit claims as instructed. Permanent ID cards will be mailed to all HealthLink State of Illinois members in the coming weeks. If you have questions about the temporary ID cards, please call HealthLink Customer Service at 800-624-2356.