Agenda Item #17-25 Effective Fall 2017

# Eastern Illinois University Revised Course Proposal CMN 3710, Intercultural Communication

# **Banner/Catalog Information (Coversheet)**

1.	New Course orXRevision of Existing Course
2.	Course prefix and number: CMN 3710
3.	Short title: Intercultural Comm
4.	Long title: Intercultural Communication
5.	Hours per week: <u>3</u> Class <u>0</u> Lab <u>3</u> Credit
6.	Terms: Fall Spring Summer _X_ On demand
7.	Initial term: _X Fall Spring Summer Year: <u>2017</u>
8.	Catalog course description: Students in this course will explore existing and emerging issues, theories, and practices in intercultural communication. Specific attention will be paid to the ways in which culture influences and is influenced by verbal and nonverbal communication, identity, conflict, and popular culture. In addition to learning theory and applying different approaches to the study of intercultural communication, this course asks students to reflect on their own cultural identities, values, beliefs, and standpoints through participation in class discussions, activities, and assignments. Through self-reflection and critical thinking students will develop intercultural communication competence and an awareness to the complexity of intercultural communication.
9.	Course attributes:
	General education component:N/A
	Cultural diversity Honors Writing centered Writing intensiveWriting active
10.	Instructional delivery Type of Course:
	X_ Lecture Lab Lecture/lab combined Independent study/research
	Internship Performance Practicum/clinical Other, specify:
	Mode(s) of Delivery:
	_X Face to Face _X Online Study Abroad
	Hybrid, specify approximate amount of on-line and face-to-face instruction
11.	Course(s) to be deleted from the catalog once this course is approved. N/A
12.	Equivalent course(s): None
	a. Are students allowed to take equivalent course(s) for credit? Yes No
13.	Prerequisite(s): None

	a. Can prerequisite be taken concurrently? Yes No					
	b. Minimum grade required for the prerequisite course(s)?					
	c. Use Banner coding to enforce prerequisite course(s)?Yes No					
	d. Who may waive prerequisite(s)?					
	No one Chair Instructor Advisor Other (specify)					
14.	Co-requisite(s): None					
15. Enrollment restrictions						
	a. Degrees, colleges, majors, levels, classes which <u>may</u> take the course: <u>All</u>					
	b. Degrees, colleges, majors, levels, classes which may <u>not</u> take the course: <u>None</u>					
16.	Repeat status: X May not be repeated May be repeated once with credit					
17.	Enter the limit, if any, on hours which may be applied to a major or minor:					
18.	Grading methods: X Standard CR/NC Audit ABC/NC					
19.	9. Special grading provisions:					
	Grade for course will <u>not</u> count in a student's grade point average.					
	Grade for course will <u>not</u> count in hours toward graduation.					
	Grade for course will be removed from GPA if student already has credit for or is registered in:					
	Credit hours for course will be removed from student's hours toward graduation if student already has credit for or is registered in:					
20.	Additional costs to students: Supplemental Materials or Software None					
	Course Fee X No Yes, Explain if yes					
21.	Community college transfer:					
	A community college course may be judged equivalent.					
	X A community college may <u>not</u> be judged equivalent.					
	Note: Upper division credit (3000+) will <u>not</u> be granted for a community college course, even if the content is judged to be equivalent.					
Ra	tionale, Justifications, and Assurances (Part I)					
1.	_XCourse is required for the major(s) ofCommunication Studies Interpersonal Option					
	_XCourse is required for the minor(s) ofCommunication & Cultural Diversity					
	Course is required for the certificate program(s) of					

- 2. Rationale for proposal: CMN 3710 is being revised to meet course needs for an online delivery format. The course will continue to be taught in the face-to-face format with the option of online delivery.
- 3. Justifications for (answer N/A if not applicable)

Similarity to other courses: N/A

<u>Prerequisites</u>: N/A <u>Co-requisites</u>: N/A

Enrollment restrictions: N/A

Writing active, intensive, centered: N/A

4. General education assurances (answer N/A if not applicable) N/A

General education component: N/A

<u>Curriculum</u>: N/A <u>Instruction</u>: N/A Assessment: N/A

5. Online/Hybrid delivery justification & assurances (answer N/A if not applicable) N/A

Online or hybrid delivery justification: This course may be offered as an online course in response to increased demand for digitally delivered courses. Learning objectives will be the same as in-person offerings.

<u>Instruction</u>: Course content will be delivered online in a variety of media such as audio/visual recorded lectures, textual conversations, and multi-media components as appropriate and hosted on the University's online learning management system. The evaluation methods would differ from the face-to-face version of the course expanding the roles of the in-class activities, written analyses, and discussion board participation. All online instructors must complete OCDi training or the equivalent before teaching the course.

<u>Integrity</u>: Several mechanisms will be in place to ensure the integrity of the course. All exams and quizzes will be administered through the learning management system and must be completed within a pre-determined time limit. All written assignments will be submitted online using plagiarism detecting software. Students will work with the instructor to agree upon project topics so the instructor may ensure the project is the student's original work.

<u>Interaction</u>: The instructor will facilitate student-faculty and student-student interaction via email, phone, video conferencing, social media, discussion boards, and/or shared online workspaces. In each module, students will be required to post to an online discussion board in response to prompts posed by the instructor as well as in response to their peers' comments. As a class, students may also be required to meet multiple times during the term to participate synchronously via video conferencing and shared workspaces or online chats.

## **Model Syllabus (Part II)**

Please include the following information:

1. Course number and title: CMN 3710, Intercultural Communication

2. Catalog description: Students in this course will explore existing and emerging issues, theories, and practices in intercultural communication. Specific attention will be paid to the ways in which culture influences and is influenced by verbal and nonverbal communication, identity, conflict, and popular culture. In addition to learning theory and applying different approaches to the study of intercultural communication, this course asks students to reflect on their own cultural identities, values, beliefs, and standpoints through participation in class discussions, activities, and assignments. Through self-reflection and critical thinking students will develop intercultural communication competence and an awareness to the complexity of intercultural communication.

## **3.** Learning objectives.

After taking this course, students will be able to:

- 1. Describe and analyze the interrelationship between communication and culture [CT1-6, WR1-7]
- 2. Describe and differentiate among competing cultural values, attitudes and beliefs [CT1-6, WR1-7, SL1-7]
- 3. Identify, analyze, and manage verbal and nonverbal communication styles and patterns in various cultures [CT1-6, WR1-7, SL4-6, RC1-4]
- 4. Describe and differentiate cultural practices related to conflict and describe steps to effectively manage conflict [CT1-6, WR1-7, SL4-6]
- 5. Demonstrate the ability to be a more willing, self-reflective, flexible, and/or open communicator in intercultural communication interactions. [CT1-6, RC1-4]

#### **4.** Course materials.

Martin, J. N., & Nakayama, T. K. (2013). *Intercultural Communication in Contexts* (6<sup>th</sup> ed.). New York: McGraw-Hill.

### **5.** Weekly outline of content.

#### **Course Outline:**

Date	Discussion Topic
Week 1	Introduction to Communication & Intercultural Communication
Week 2	History of the Study of Intercultural Communication
Week 3	Culture, Communication, Context, and Power
Week 4	Historical Contexts and Intercultural Communication
Week 5	Identity and Intercultural Communication
Week 6	Language and Intercultural Communication
Week 7	Perception and Intercultural Communication
Week 8	Nonverbal Communication and Intercultural Communication
Week 9	Intercultural Transitions
Week 10	Popular Culture and Intercultural Communication
Week 11	Culture, Communication, and Intercultural Relationships

Week 12	Culture, Communication, and Conflict
Week 13	Effective Intercultural Communication
Week 14	Globalization, Technology, and Intercultural Communication
Week 15	Student Presentations
Week 16	Final Exam

**6.** Assignments and evaluation, including weights for final course grade.

• Short Writing Assignments: 30%

• In-class Activities: 20%

• Final Paper and Presentation: 20%

• Exams: 30%

**7.** Grading scale.

A= 100-90%

B= 89-80%

C= 79-70%

D= 69-60%

F =Below 60%

**8.** Correlation of learning objectives to assignments and evaluation.

Objectives	Short Writing Assignments (30%)	In-class Activities (20%)	Final Paper/ Presentation (20%)	Exams (30%)
Describe and analyze the interrelationship between communication and culture [CT1-6, WR1-7]	Х	х	х	х
Describe and differentiate among competing cultural values, attitudes and beliefs [CT1-6, WR1-7, SL1-6]	х		Х	
Identify, analyze, and manage verbal and nonverbal communication styles and patterns in various cultures [CT1-6, WR1-7, SL4-6, RC1-4]		X	х	Х
Describe and differentiate cultural practices related to conflict and describe steps to effectively manage conflict [CT1-6, WR1-7, SL4-6]	Х	х		Х
Demonstrate the ability to be a more willing, self-				

reflective, flexible, and/or		
open communicator in	X	X
intercultural communication		
interactions [CT1-6, RC1-4]		

Date approved by the department or school: 10/12/16 Date approved by the college curriculum committee: 11/2/16 Date approved by the Honors Council (if this is an honors course):

Date approved by CAA: 2/9/17 CGS: Not applicable