



PRESENCE HEALTH

Covenant Medical Center
Urbana, IL

HISTORY

- Ministries have been serving since 1882
- Started in 1997 as Provena Health
- Created in November 2011 through the merger of Provena Health and Resurrection Health Care; Presence Health is the largest Catholic health system in Illinois
- Non-profit organization





Our Mission

Inspired by the healing ministry of Jesus Christ, we Presence Health, a Catholic health system, provide compassionate, holistic care with a spirit of healing and hope in the communities we serve.

Our Vision

Presence Health providers are known for clinical and service excellence, and are the preferred choice based on responsiveness to community needs, quality, value and innovation.

OUR VALUES

- Honesty- The Value of Honesty instills in us the courage to always speak the truth, to act in ways consistent with our Mission and Values, and to choose to do the right thing.
- Oneness- The Value of Oneness inspires us to recognize that we are interdependent, interrelated and interconnected with each other and all those we are called to serve.
- People- The Value of People encourages us to honor the diversity and dignity of each individual as a person created and loved by God, bestowed with unique and personal gifts and blessings, an inherently sacred and valuable member of the community.
- Excellence- The Value of Excellence empowers us to always strive for exceptional performance as we work individually and collectively



PRESENCE CONSISTS OF:

- 13 hospitals
- 27 long-term care and senior residential campuses
- Over 150 health care locations around the state, including dozens of physician offices, health centers, home care, hospice, behavioral health services



LOCATIONS

1. *Presence Covenant Medical Center-Urbana*
2. Presence Holy Family Medical Center-Des Plaines
3. Presence Mercy Medical Center-Aurora
4. Presence Our Lady of the Resurrection Medical Center-Addison St. Chicago
5. Presence Resurrection Medical Center-Talcott Ave. Chicago
6. Presence St. Francis Hospital-Evanston



LOCATIONS, CONTINUED

7. Presence St. Joseph Hospital-Lake Shore Dr. Chicago
8. Presence St. Joseph Hospital-Elgin
9. Presence St. Joseph Medical Center-Joliet
10. Presence Sts. Mary and Elizabeth Medical Center-
Claremont Ave. Chicago
11. Presence Sts. Mary and Elizabeth Medical Center-Division
St. Chicago
12. Presence St. Mary's Hospital-Kankakee
13. *Presence United Samaritans Medical Center-Danville*

PRESENCE COVENANT
MEDICAL CENTER
URBANA, IL





SERVICES AT PCMC

Emergency Department

CCU

Medical/Surgical

Labor & Delivery

Maternal

Ambulatory Care

Pharmacy

Psychiatric Unit

Cath Lab

Speech Therapy

Radiology Department

Cardiology Department

Laboratory Services

Rehabilitation Services

Center for Wound Care

Regional Cancer Center

Sleep Laboratory

Food and Nutrition Services

Dialysis

Orthopedics

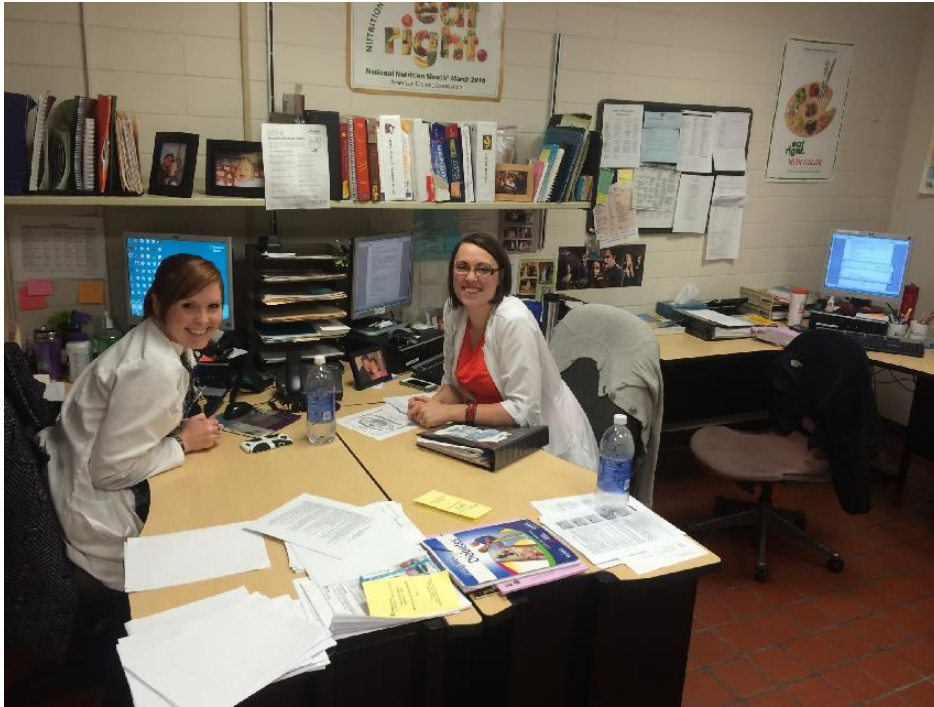


INTERNSHIP

- January and May start dates
- Carol Shriver, preceptor at PCMC
- Clinical dietitians, Melissa Schumacher and Caitlin Kownacki
- Free meals!!



INSIDE THE HOSPITAL



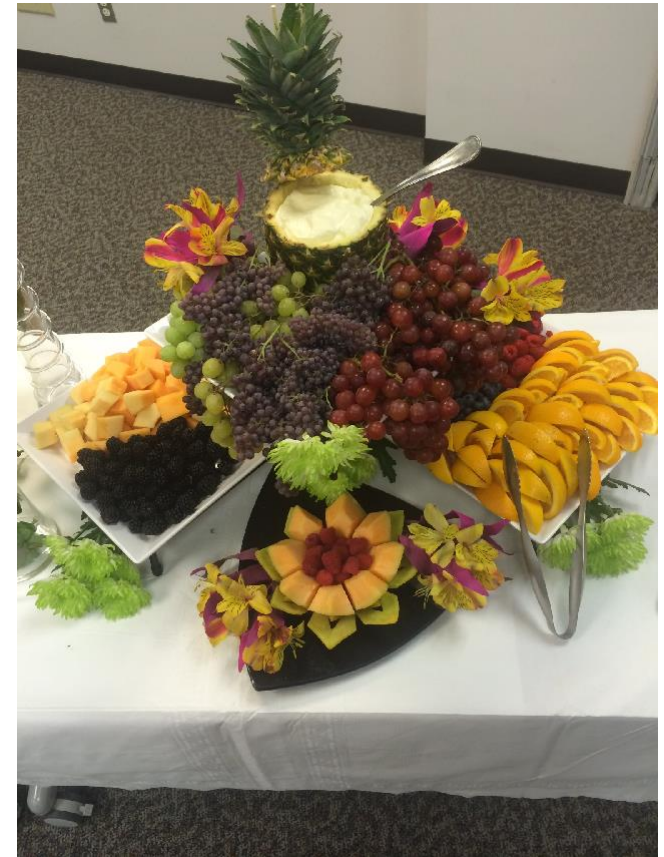


At Your Request — Room Service Dining®

Based on a traditional hotel approach to meal delivery, *At Your Request — Room Service Dining®* allows patients to order from a varied menu, the meals that they want, when they want it! Their meals are freshly prepared and delivered to their rooms within 45 minutes. This innovative program consistently generates the highest patient satisfaction in the industry.

FOOD SERVICE

- Work with all employees in food production
 - starter, runner, AM & PM cook, baker, salad department, retail cook, patient services
- Spend week with each manager
 - retail/catering, patient services, production
- Themed Meal
- Catering Events
- Test trays, inservices, employee evaluations, meetings, projects





COMMUNITY SERVICE

- IDHS for a week
 - Food centers in Chicago, visited a WIC agency, was assigned projects, etc.
- Headstart, Child Care, WIC, Senior Nutrition
- Candy camp
- Body Walks
- Cooking demonstrations
- HALO Health Fair
- Bone and Joint Health Event
- Festival of Trees



CLINICAL

- Different rotation almost every week
- Assigned patients for the day
- Case studies
- Outpatients
- Watch procedures
 - Swallow study
 - EGD

