



Panthers Persist Academic Alert System

Eastern Illinois University is committed to helping students succeed and persist toward graduation. The Academic Alert System (Panthers Persist) was developed to help identify students who may be experiencing academic, co-curricular, and extra-curricular difficulties throughout their journey so they can be connected with appropriate support resources.

The Academic Alert System is part of EIU's broader student success and retention efforts, which include the use of Navigate360, to support student retention, persistence and success.

Academic Alert System Mission

The mission of the Eastern Illinois University Academic Alert System is to empower students to achieve academic and personal success by fostering a culture of care across campus. Housed within the Academic Support Center, the system provides a centralized, student-centered approach to identifying challenges, celebrating achievements, and connecting students with meaningful support from campus resources.

The Academic Alert System engages with the entire EIU community in promoting student success while staying grounded in the Academic Support Center's values of inclusivity, empathy, accountability, curiosity, kindness, dedication, lifelong learning, and growth.

Below you will find the details for each Alert Reason chosen and what action(s) will be taken.

Academic Progress Concern:

- Student will receive an email that will include this Alert Reason
- An email will be sent to the student's assigned: Academic Advisor,

- Athletics Advisor, Hope Coordinator that will include this Alert Reason
- A case will be opened and assigned to a staff

Basic Needs (Food, Housing):

- A case will be opened and assigned to a staff

Celebrate Academic Engagement:

- Student will receive an email that will include this Alert Reason
- An email will be sent to the student's assigned: Academic Advisor, Athletics Advisor that will include this Alert Reason

Emotional Outburst:

- Student will receive an email that will include this Alert Reason
- A case will be opened and assigned to a staff

Financial Difficulties:

- A case will be opened and assigned to a staff

Great Attendance:

- Student will receive an email that will include this Alert Reason
- An email will be sent to the student's assigned: Academic Advisor, Athletics Advisor that will include this Alert Reason

Great Leadership:

- Student will receive an email that will include this Alert Reason
- An email will be sent to the student's assigned: Academic Advisor, Athletics Advisor that will include this Alert Reason

Helped Another Student:

- Student will receive an email that will include this Alert Reason
- An email will be sent to the student's assigned: Academic Advisor, Athletics Advisor that will include this Alert Reason

Hold on Account:

- An email will be sent to the student's assigned: Athletics Advisor
- A case will be opened and assigned to a staff

Involvement in Campus Community:

- An email will be sent to the student's assigned: Academic Advisor, Athletics Advisor

Lack of Course Engagement:

- Student will receive an email that will include this Alert Reason
- An email will be sent to the student's assigned: Academic Advisor, Athletics Advisor, Hope Coordinator that will include this Alert Reason
- A case will be opened and assigned to a staff

Mental Health Resources (Non-Emergency):

- A case will be opened and assigned to a staff

Midterm Grade Concern:

- Student will receive an email that will include this Alert Reason
- An email will be sent to the student's assigned: Academic Advisor, Athletics Advisor, Hope Coordinator that will include this Alert Reason
- A case will be opened and assigned to a staff

Missed Advisor Meeting:

- Student will receive an email that will include this Alert Reason
- An email will be sent to the student's assigned: Academic Advisor, Athletics Advisor, Hope Coordinator that will include this Alert Reason
- A case will be opened and assigned to a staff

Missing Assignments:

- Student will receive an email that will include this Alert Reason
- An email will be sent to the student's assigned: Academic Advisor, Athletics Advisor, Hope Coordinator that will include this Alert Reason
- A case will be opened and assigned to a staff

Participation in Programming:

- Student will receive an email that will include this Alert Reason
- An email will be sent to the student's assigned: Academic Advisor, Athletics Advisor that will include this Alert Reason

Peer Supporter:

- Student will receive an email that will include this Alert Reason
- An email will be sent to the student's assigned: Academic Advisor, Athletics Advisor that will include this Alert Reason

Poor Performance on Tests/Quizzes/Assignments:

- Student will receive an email that will include this Alert Reason
- An email will be sent to the student's assigned: Academic Advisor, Athletics Advisor, Hope Coordinator that will include this Alert Reason
- A case will be opened and assigned to a staff

Referral - Career Services:

- Student will receive an email that will include this Alert Reason
- An email will be sent to the student's assigned: Academic Advisor that will include this Alert Reason
- A case will be opened

Showing Improvement in Class:

- Student will receive an email that will include this Alert Reason



Questions?

Contact: Amber Webb, Ph.D., Director of the Academic Support Center