

Early Alert System

Frequently Asked Questions (FAQs)—Students

Why has EIU created an Early Alert System (EAS)?

Eastern is committed to helping its students succeed and find the resources they need to do well academically in order to graduate. The Early Alert System was designed to help students who were missing classes or not completing assignments because these factors indicate that the student may not be prioritizing their course work or may need help to do well. The EAS seeks to reach out to students to extend a helping hand.

How does the system work?

Instructors can submit a student to the EAS through their course roster in PAWS.

What will happen if my name is submitted to the EAS?

You will receive an email to your Eastern email account if any of your instructors submit your name. You will then be contacted by an undergraduate or graduate student who is working with the EAS. If you are missing classes and you live in the residence halls, you may receive a visit from your RA. If you are missing classes and you are a commuter student, your peer mentor will talk to you. If you are having trouble completing work or missing assignments, a graduate intern will contact you.

Will I know from which course my name was submitted?

Yes, the email that you receive will tell you why your name was submitted and from which course.

When might I receive an alert?

At any point in the semester, an instructor may submit a student's name. Alerts may come after tests, midterms, or papers are due as faculty review their grades.

Could I receive more than one alert each semester?

Yes, you can. If you are not attending more than one class or not completing assignments, then your faculty member may submit your name to the EAS.

If I am struggling, where can I go for help?

Eastern has many services to help students struggling academically, personally, and socially. For aid in academics, start with the Student Success Center (<http://www.eiu.edu/success/>) in 9th Street Hall; the SSC can help with time management, tutoring, test-taking, and other study skills. If you are struggling personally, you may want to visit the Counseling Center (<http://www.eiu.edu/counsctr/>) in the Human Services Building; the Counseling Center helps students with stress management, eating disorders, addictions, homesickness, and so forth.

Students are also encouraged to talk to their professors and advisors about problems encountered with their academic studies.