

# FEDERAL DIRECT PLUS LOAN PROGRAM



## Online PLUS Loan Application Instructions

### Step #1

Go to [www.studentloans.gov](http://www.studentloans.gov)

The 2016-2017 PLUS loan Application will be available online after June 1, 2016

### Step #2

Sign In as the PARENT with your FSA Login and Password

If you don't already have a login and password, follow the prompts on the page to create one. Remember the login information for the parent will be different from the student's information. Parent name should appear as the borrower.

### Step #3

Request PLUS Loan

Once logged in, you will choose "Request Direct PLUS Loan" Next, select the loan type, "Parent PLUS." The application will then open for completion. You will be notified instantly of the credit decision and this information is sent to the school usually within 24 hours.

### Step #4 ELECTRONICALLY SIGN YOUR MPN

If you are a first time PLUS loan borrower, once approved you will need to submit the electronic Master Promissory Note. Within [studentloans.gov](http://studentloans.gov) you will choose "Complete MPN," "Parent PLUS" under loan type, and follow the prompts. You will know the MPN is submitted successfully when you see the congratulations screen and also receive an email confirmation.

### Step #5 Complete PLUS Credit Counseling

If you were initially denied AND received a credit override or obtained an endorser, you will need to complete the PLUS Credit Counseling. Within [studentloans.gov](http://studentloans.gov) choose "Complete Counseling" and PLUS Credit Counseling. You will receive a confirmation upon successfully completing the counseling.

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## Frequently Asked Questions

### ***What is a PLUS Loan?***

- A Plus loan is a loan secondary to initial awards generated by the FAFSA application. It is based on the credit of the borrower. The PLUS Loan is only available to Parent of undergraduate students or Graduate Students. Parents of undergraduate students would apply for the Parent PLUS Loan and Graduate students would apply for the Grad PLUS Loan in their own name.

### ***How do I qualify?***

- To qualify, the student must have a completed FAFSA on file with the school, have completed verification (if required), be enrolled in at least 6 credit hours and maintain satisfactory academic progress. The parent or borrower must complete the PLUS Loan application and receive an approved credit check.

### ***What if I am denied the PLUS Loan?***

- If your application is denied, you have the following options:

#### *Parent PLUS*

- Request an appeal by calling 800-557-7394
- Obtain an endorser(cosigner)
  - o You will receive an endorser code and instructions via email
- Allow your undergraduate student to apply for the Additional Unsubsidized Loan based on your denial(application on Financial Aid Website)
- Do nothing

#### *Grad PLUS*

- Request an appeal by calling 800-557-7394
- Obtain an endorser(cosigner)
  - o You will receive an endorser code and instructions via email
- Do nothing

### ***Why hasn't the school received my application?***

- Be sure you (the parent for Parent PLUS) signed in as the borrower.
- Be sure you put in the correct school.
- Be sure you completed the correct application:
  - Parent PLUS for undergraduate students
  - Grad PLUS for graduate students

### ***Why am I being requested to complete a new Master Promissory Note (MPN)?***

- The original MPN has expired.
- You obtained an endorser for your previous loan.
- This PLUS Loan is separate from any other subsidized/unsubsidized.

### ***Are there any fees with the loan?***

- Yes. For current interest rates and fees, please visit the financial aid website at [www.eiu.edu/finaid](http://www.eiu.edu/finaid)

**For More Information Please the Financial Aid and Scholarships Website at [www.eiu.edu/finaid](http://www.eiu.edu/finaid)**