

Student Policy Handbook 2010-2011

M.S.
Major: Counseling
(Concentration in Clinical Counseling)

**Department of Counseling
and Student Development**

Eastern Illinois University



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INTRODUCTION

We are pleased that you have been accepted as a graduate student in the Department of Counseling and Student Development (CSD) at Eastern Illinois University. This handbook contains **IMPORTANT** information that will guide you through the entire program. Careful reading will facilitate your understanding of our program requirements and procedures. After reading this manual, **sign and return the “Policy Handbook Agreement Form”** (last page of this handbook) to Debbie Gerdes, Office Manager, Room 2102, Buzzard Hall, Eastern Illinois University, 600 Lincoln Avenue, Charleston, IL 61920.

I. Accreditation

The Council for Accreditation of Counseling and Related Educational Programs (CACREP), a specialized accrediting body recognized by the Council for Higher Education Accreditation (CHEA) has conferred accreditation to the Clinical Counseling concentration within our program.

The M.S. degree prepares individuals to develop professional knowledge and skills in counseling for use in clinical settings. The Clinical Counseling concentration is designed to meet licensure requirements for the Board of Counselor Examiners of Illinois. In addition to seeking appropriate credentialing and licensing, graduates are encouraged to obtain ongoing supervision, consultation, and continuing professional education throughout their careers.

Although the department seeks to be competitive on a national level, clinical licensure and certification requirements are set by each individual state. Therefore, it is the responsibility of graduates to contact the State Board and comply with requirements of the specific state in which they wish to practice.

II. Masters of Science in Counseling (M.S.)

MISSION STATEMENT

The M.S. in Counseling provides dynamic curricula for students interested in obtaining licensure as Licensed Professional Counselors (LPC) and Licensed Clinical Professional Counselors (LCPC). Students choose a concentration in Clinical Counseling, which is fully accredited by the Council for Accreditation of Counseling and Related Educational Programs (CACREP). These concentrations lead to a terminal degree and prepare students for employment as Clinical Counselors within mental health agencies, health care facilities, employee assistance programs (EAP), or human service agencies. Students who complete the program are eligible to pursue Ph.D./Ed.D. studies in Counselor Education, Counseling Psychology, Clinical Psychology, and other related fields or to pursue specialized training in Marriage and Family Counseling, Play Therapy, or Private Practice.

VISION STATEMENT

Through state-of-the-art technology and facilities, and researched-based training practices, the Department of Counseling and Student Development seeks to become a premier training facility for master's level professional counselors.

LEARNING GOALS

1. Candidates will display the required academic preparation and professional dispositions necessary to succeed in the graduate program in Counseling and Student Development.
2. Candidates will display evidence of skills in the areas of written, verbal, interpersonal, and technological communication.
3. Candidates will display evidence of critical thinking and problem solving skills by demonstrating the application of theory to practice.
4. Candidates will display evidence of maintaining professional dispositions, academic rigor, and legal and ethical practice while in the program.
5. Candidates will display evidence of advanced scholarship through research and/or creativity activity.
6. Candidates will display evidence of content knowledge that meets or exceeds the criteria set forth by the Council for Accreditation of Counseling and Related Educational Programs (CACREP).

III. Clinical Counseling

The Department of Counseling and Student Development offers the Masters of Science in Counseling with a concentration in Clinical Counseling. This program meets the requirements for the Council for Accreditation of Counseling and Related Educational Programs (CACREP) and leads to licensure as a Professional Counselor (LPC) and Clinical Professional Counselor (LCPC) in the State of Illinois.

Degree Offered: M.S.

Major: Counseling

Concentration: Clinical Counseling

Program Objectives	Required Courses
1. Apply knowledge in human growth and development including the nature and needs of individuals at all developmental levels.	CSD 5520 CSD 5610
2. Use knowledge in social and cultural foundations including issues and trends in a multicultural and diverse society.	CSD 5600
3. Demonstrate knowledge in the helping relationships including the consultation process and skills.	CSD 5520 CSD 5530 CSD 5630 CSD 6900*
4. Facilitate group work including group development, dynamics, theories, group methods and skills, and group work approaches.	CSD 5620 CSD 5630
5. Identify and explain career development and related life factors.	CSD 5920
6. Acquire knowledge in appraisal including individual and group approaches to assessment and evaluation.	CSD 5900
7. Use knowledge in research and program evaluation including types of research methods, basic statistics, and ethical and legal consideration in research.	CSD 5500
8. Understand all aspects of professional functioning including history, roles, organizational structures, ethics, standards, and credentialing.	CSD 5510
9. Reflect knowledge in foundations of professional practice and professional functioning within the mental health agency and related ethical, legal, and political issues.	CSD 5930
10. Acquire knowledge in management/coordination of the agency, skills in program development, implementation, and evaluation, and principles of community intervention, consultation, education, and outreach.	CSD 5930
11. Demonstrate knowledge and skills required for clinical counselors including diagnostic and treatment skills, client advocacy, and organizational development.	CSD 5930 CSD 5980 CSD 6900*
12. Acquire knowledge and application of various treatment modalities.	CSD 5960 CSD 5970
13. Acquire skills essential to professional practice.	CSD 6900*

* CSD 6900 must be taken for 3 semester hours for two semesters, a total of 6 semester hours.

Study Plan Approval: The study plan shall be approved by the department and filed with the student's advisor prior to the completion of 12 semester hours.

Comprehensive Examination: Students must successfully complete a comprehensive examination prior to graduation. Refer to the Student Policy Manual (page 7) for detailed information.

IV. Advising Process

When you receive your letter of acceptance into the CSD program you will be assigned an advisor. It is **your responsibility** to contact that individual early in your first semester and work on your plan of study (see Graduate Catalogue for information on Study Plans) and progression through the program. It is strongly recommended that all students meet with their advisor at least once a semester to ensure successful progress through the program.

The Department of Counseling and Student Development offers an M. S. degree in Counseling with a concentration in Clinical Counseling. This degree requires a minimum of 48 semester hours and the successful completion of a written comprehensive exam. Students may choose to write a thesis. Although not required for the degree, writing a thesis is encouraged by the department if the student plans to pursue a doctoral degree. Please review the Graduate catalogue for details on completing a thesis.

The following section is designed to assist students in maximizing their education in our department. Careful reading of this section will ensure timely and meaningful completion of the program. However, keep in mind that the following guidelines are meant to assist advisors, not replace them.

Course Scheduling:

One of the questions frequently asked by students beginning the CSD program is, “Which course should I take first?” This is a very good question because there is a “best” order in which to take the courses. The department has developed a sequence of courses. The earlier courses in the sequence provide a foundation on which the latter courses build.

Because of external factors students may sometimes be unable to take courses in the recommended sequence. Exceptions to the sequence are occasionally granted where no better alternative can be found. However, it is the student’s responsibility to obtain approval from their advisor for these exceptions prior to registering for the courses.

First Tier Courses:

Four courses must be taken very early in the M.S. in Counseling program. It is strongly recommended that these courses be taken in the first two semesters.

Clinical Counseling

CSD 5500	Research Methods	3 semester hours
CSD 5510	Professional Orientation	3 semester hours
CSD 5520	Theories of Counseling	3 semester hours
CSD 5530	Pre-Practicum	3 semester hours

If students take other courses before having completed these four, there will be knowledge gaps which will put them at a disadvantage. Also, the progress of other students in the class may be slowed if the instructor must review material that other students have already covered in these four courses.

Second Tier Courses:

The second tier courses can be taken only after the first tier courses are completed. Second Tier courses will enhance the student’s ability to develop and refine counseling skills that were begun in the core classes mentioned above.

Clinical Counseling

CSD 5980	Clinical Diagnosis and Treatment Planning	3 semester hours
CSD 5930	*Foundations of Clinical Counseling	3 semester hours
CSD 5620	*Group Counseling	3 semester hours
CSD 5630	**Practicum	3 semester hours

* Requires the following pre-requisites: CSD 5500, CSD 5510, CSD 5520, and CSD 5530.

** CSD 5630 requires the following pre-requisites: CSD 5500, CSD5510, CSD5520, CSD5530 must be completed before taking Practicum; and CSD 5600, CSD 5620 and CSD 5930 must have been completed or may be taken concurrently with CSD 5630. Completion of CSD 5530 with a grade of "B" or better and approval of the Department Chair are required for registration.

Practicum requires the above pre-requisites because it is designed to facilitate development of higher level counseling skills. This is the point at which volunteer clients are seen in a therapeutic setting.

Third Tier Courses:

These are courses that are best taken after the first two tiers.

Clinical Counseling

CSD 5600	*Cross Cultural Counseling	3 semester hours
CSD 5610	Human Development for Counselors	3 semester hours
CSD 5920	Career Counseling	3 semester hours
CSD 6900	**Clinical Counseling Internship	3 semester hours

* Requires the following pre-requisites: CSD 5500, CSD 5510, CSD 5520, and CSD 5530.

** Pre-requisite: Completion of CSD 5630 with a grade of "B" or better and approval of the Department Chair.

Fourth Tier Courses:

These are courses that are best taken after the first three tiers.

Clinical Counseling

CSD 5900	Appraisal	3 semester hours
CSD 5960	Family Counseling	3 semester hours
CSD 5970	Counseling the Chemically Dependent	3 semester hours
CSD 6900	**Clinical Counseling Internship	3 semester hours

** Pre-requisite: Completion of CSD 5630 with a grade of "B" or better and approval of the Department Chair.

NOTE: Students must make a "B" or better in the final three (3) hours of internship before graduating.

V. Practicum

Guidelines: Clinical Counseling

The Practicum is intended to combine course work with a 100 hour field experience conducted in a setting as similar as possible to that in which practicum students subsequently intend to seek employment. The nature of this experience should be very much like that of a regular counseling position, but with intensive supervision both on-site and on-campus. Because the practicum experience occurs after students have mastered basic-level communication skills and have taken a pre-practicum course, the emphasis at this stage of their development must be upon training rather than service provision. Practicum sites and supervisors play a pivotal role in helping students begin the transition into their professional identities. For this reason, developing a practicum plan with sufficient emphasis upon professional development is extremely important.

Responsibilities of the Student:

- A. Students must earn a "B" or better in Pre-Practicum (CSD 5530) before enrolling in Practicum.
- B. Students must meet prerequisite requirements before applying to Practicum.
- C. Students are required to attend the Practicum/Internship Informational meeting prior to enrolling in Practicum.
- D. Students must maintain and keep a schedule with the agency.
- E. Students receive a minimum of one hour of individual supervision every week both on-site and on-campus. On-campus supervision requires audio or video taped counseling sessions from the Practicum setting.
- F. **Students must document a minimum of one-hundred (100) hours of on-site Practicum experiences distributed evenly throughout the semester (6-12 hours per week for 15 weeks).** Of these hours, a minimum of forty (40) must be direct service with clients. Ten (10) hours must be group counseling. The remaining hours may include indirect hours such as staff meetings, consultation, peer review of tapes, observations, report writing, administrative duties, individual supervision, and professional development.

- G. Students are responsible for notifying the on-site supervisor and EIU faculty supervisor of any emergency, anticipated absence or necessary schedule change.
- H. Students are responsible for completing records and assignments as required by the agency and the EIU faculty supervisor.
- I. Students will spend 1½ hours in class each week with other Practicum students and the EIU faculty supervisor.
- J. Practicum students who have acquired 100 service hours may apply additional hours toward Internship taken the following semester. The following criteria apply: 1) Only indirect hours can be applied toward internship; 2) No more than 40 hours may be applied toward internship; 3) Pre-approval must be obtained from the University Practicum Supervisor.
- K. Students must demonstrate behavior in accordance with the highest ethical and professional standards.
- L. Students will establish the basic principles of counseling methods, especially the confidential nature of the work.
- M. Students will dress appropriately.
- N. Students must meet as scheduled with the site and EIU faculty supervisor for consultation about actual counseling sessions and a final evaluation of the Practicum.
- O. Students formally evaluate their supervisors and learning experience at the end of their practicum experience.

VI. Internship

Guidelines: Clinical Counseling

This Internship is intended to be an intensive 300 hour field experience over two consecutive semesters conducted in a setting as similar as possible in which the supervisees subsequently intends to seek employment. The nature of this experience should be very much like that of a regular counseling position, but with closer supervision than is usually the case with an employed counselor. Internship should occur at the end of the training program, and the supervisees are expected to put into practice the knowledge and skills previously acquired in their program. The level of training at the point of entry into Internship will insure that the arrangement will be mutually beneficial to the site and to the supervisee.

Responsibilities of Student Interns:

- A. Students must earn a "B" or better in Practicum before enrolling in Internship.
- B. Students must make a "B" or better in the final three (3) semester hours of Internship before graduating.
- C. Students are required to attend the Practicum/Internship Informational meeting prior to enrolling in Internship.
- D. Students are highly encouraged to take Internship at the end of the program. Generally, this would mean the final two semesters before graduation.
- E. Students must complete and log 600 clock hours on-site (300 hours per semester) with 240 hours of direct service work (120 hours per semester) with clients.
- F. If interns are employed during the Internship period, they must provide evidence of employer approval for adequate release time (average of 20 hours per week) to complete the Internship requirement.
- G. Students are required to perform the counseling functions agreed upon in the Internship plan and other functions as directed by the site supervisor.
- H. Students must demonstrate behavior in accordance with the highest ethical and professional standards.

- I. Students must work to improve their performance in response to feedback made by the site supervisor and EIU faculty supervisor.
- J. Students must meet as scheduled with the site supervisor and EIU faculty supervisor for consultation about work including actual counseling sessions and for a final evaluation of the Internship.
- K. First semester Internship students who have acquired 300 service hours may apply additional hours toward their second semester of Internship. The following criteria apply: 1) Only indirect hours can be applied; 2) No more than 40 hours may be applied; 3) Pre-approval must be obtained from the EIU faculty supervisor. However, interns are required to perform Internship duties for the complete semester.
- L. Students are responsible for notifying the on-site supervisor and EIU faculty supervisor of any emergency, anticipated absence or necessary schedule change.
- M. The student must submit a report of the field experience at the conclusion of Internship.
- N. Students formally evaluate their supervisors and learning experience at the end of their internship experiences.

VII. Comprehensive Examination

A written comprehensive examination is required for all candidates for the M.S. degree in Counseling in this department. The exam is given approximately three weeks prior to the end of the semester. Students are not admitted to the comprehensive examination unless they have presented an approved plan of study, have earned at least 36 hours in the program, and have signed up to take the exam with the Office Manager in Room 2102, Buzzard Hall.

The examination may be retaken under the following conditions:

- A. A student who does not pass the examination the first time is allowed to take the examination a second time at the next regularly scheduled examination period.
- B. A student who does not pass the second examination is required to wait at least one year from the time of the first examination.
- C. A student who does not pass the third examination is eliminated from the program.
- D. Students who have successfully passed the NBCC exam **before** the departmental test date may request to have the comprehensive examination waived by contacting the Office Manager in Room 2102, Buzzard Hall.

VIII. Evaluation

Evaluation is an ongoing process that begins with admission to the program and continues through a final comprehensive review. Along with traditional academic indices of each student's progress through the program, the student's interpersonal and intrapersonal functioning periodically are reviewed and evaluated. Mere accumulation of semester hours and satisfactory grades is not a guarantee of successful program completion. The student will also be evaluated on his or her level of personal insight, judgment, sensitivity, ethical behavior, attitude, and other qualities that are essential to becoming an effective counselor.

The CSD faculty take seriously their professional obligation to mentor students, provide assistance, support professional development, and assist students in graduating. In certain instances, our concern for the quality of the student's ability to function at the standard level expected is called into question. The Ethical Standards of the American Counseling Association (ACA, 2005) in Section F: Supervision, Training, and Teaching direct:

(F.6.a.) Counselor Educators. Counselor educators who are responsible for developing, implementing, and supervising educational programs are skilled as teachers and practitioners. They are knowledgeable regarding the ethical, legal, and regulatory aspects of the profession, are skilled in applying that knowledge, and make students and supervisees aware of their responsibilities. Counselor educators conduct counselor education and training programs in an ethical manner and serve as role models for professional behavior.

In addition to such performance competencies, students must have knowledge of, and adherence to, a high level of ethical conduct as again identified in the Ethical Standards (ACA, 2005):

(F.6.d) Teaching Ethics. Counselor educators make students and supervisees aware of the ethical responsibilities and standards of the profession and the ethical responsibilities of students to the profession. Counselor educators infuse ethical considerations throughout the curriculum.

As noted in Remley, T.P. & Herlihy, B. (2005, 6th ed) Ethical, Legal, and Professional Issues in Counseling, Columbus, OH: Pearson Publishing:

“. . .being an ethical professional involves a combination of knowledge, problem-solving skills and strategies, understanding of philosophical principles, and a virtuous character that leads one to respond with maturity, judgment, and wisdom. It is a task that requires a lifelong commitment and is never really finished.

Therefore, if a CSD faculty member thinks that a particular student needs remedial help, he/she will follow departmental retention procedures outlined later in this document.

Student Review Conference:

In addition to the evaluation that takes place as part of each course, faculty members meet fall and spring semesters to discuss the progress of all students currently admitted in the program. The conference is intended to help the student resolve any problems which might hinder academic success or impede the ability to provide competent counseling or professional services. The basic objective of the meeting is to determine whether students are in “good standing” with the department, and if not, lead the student through the retention procedures outlined below.

Remediation Policy:

Students are responsible for meeting all requirements of Eastern Illinois University, the College of Education and Professional Studies, and the Department of Counseling and Student Development. Specifically:

- A. According to the Graduate Catalogue, students must maintain a 3.0 GPA throughout their program.
- B. Students must adhere to the Academic policy of the EIU Student Conduct Handbook.
- C. Students must maintain the standard of care as outlined in the ACA Code of Ethics.
- D. Students must demonstrate functional competence in fulfilling the professional tasks and duties of the discipline.

Remediation Procedures:

In view of the seriousness of such situations, the CSD faculty has established the following steps to serve as a working guide when questions regarding remediation arise:

- Step 1.** The advisor meets with the student and offers suggestions for possible changes in the student’s behavior.
- Step 2.** If the situation is not resolved in Step 1, the advisor raises the concern pertaining to the student during the student-review conference or directly to the Department Chair. The faculty and/or Chair will discuss options in executive session with the advisor to determine if a formal individualized written plan of action is necessary.
- Step 3.** If more information is needed, the Chair will appoint a retention committee, composed of three current, regular department faculty members. The student is informed, in writing, of these proceedings and is interviewed by the retention committee.
- Step 4.** The retention committee’s written report, including any decisions or recommendations, is presented to the department faculty in executive session.

Step 5. When the department faculty members have acted upon the retention committee's report, the Chair meets with the student to convey the department's decision(s) and/or recommendation. Subsequently the student's progress in carrying out the department's recommendation is monitored by the advisor. Failure to comply with the recommendations will result in termination from the program.

Step 6. If the student is not satisfied with the department's decision, the student has the right to appeal.

Appeals:

An appeal of a termination decision may be requested through a letter of petition to the Dean of the College of Education and Professional Studies. An appeal must be filed within one month after formal notification of termination. The Dean will review the petition and the student will be informed of the decision within 20 days after the petition is received.

GRADE APPEALS

Introduction:

Eastern Illinois University faculty members are responsible for assigning appropriate grades. The University will not review the judgment of a faculty member in assessing the quality of students' work. If, however, a student believes that a faculty member improperly assigned a semester grade due to one or more of the Grounds for Appeal, as described below, the student may appeal the grade by following the procedures described in this policy. Students are responsible for reading the Grade Appeal Policy and for complying with all procedures and meeting the deadlines established in the policy. All grade appeals are handled individually.

Grounds for Grade Appeal

The procedures described in this policy are available only for appeal of a semester or term grade based on one or more of the following reasons:

1. A mathematical error in calculation of the grade or clerical error in recording of the grade that remains uncorrected;
2. The assignment of a grade to a particular student by application of more exacting requirements than were applied to other students in the course;
3. The assignment of a grade to a particular student on some basis other than performance in the course;
4. The assignment of a grade by a substantial departure from the faculty member's previously announced standards.

Informal Conference with Faculty Member:

Before initiating a formal grade appeal, a student who believes that a semester or term grade was improperly assigned must confer promptly with the faculty member who assigned the grade. If the conference does not result in a mutually agreeable resolution, the student may request formal review of the grade as described below.

If the faculty member who assigned the grade is not available - because of sabbatical, resignation, reassignment or other reason - the student should contact the chair of the department in which the course was offered.

[\(Dean/Department Chair Contact List\)](#) If the chair determines the faculty member is not available for informal conference, the chair will authorize the student to proceed with the formal grade appeal.

Formal Grade Appeal

Grade Appeal Request:

A student may request a grade appeal only by completing all of the following steps:

1. Complete a *Grade Appeal Request* using [Form 1](http://www.eiu.edu/~acaaffair/GradeAppeal/) available at the Grade Appeal web site <http://www.eiu.edu/~acaaffair/GradeAppeal/>
2. Make copies of any relevant support materials; and
3. Submit hard copies (paper documents) of the completed *Grade Appeal Request* and support materials to the chair of the department in which the course was offered. <http://www.eiu.edu/~GradeAppeal/deanchairs.php>

Deadline for *Grade Appeal Request*: The *Grade Appeal Request* and support materials must be received by the department chair no later than the following:

- For a course taken in the fall semester, the *Grade Appeal Request* must be received no later than the Midterm Day of the following spring term.
- For a course taken in the spring semester or summer term, the *Grade Appeal Request* must be received no later than the Midterm Day of the following fall term.

Department Chair Review

Purposes:

- To serve as the initial, administrative contact in the formal grade appeal process; and
- To facilitate a resolution of the grade appeal issue that is mutually agreeable to the faculty member and student including changing the grade.

Procedures:

Upon timely receipt of the *Grade Appeal Request*, the department chair will:

1. Verify that the student and faculty member completed the required informal conference. If the informal conference has not occurred, the chair will postpone any further action until that conference is completed or until the chair determines that the faculty member is not available for an informal conference.
2. Provide written acknowledgment of the *Grade Appeal Request* to the student and written notification of the *Grade Appeal Request* to the faculty member.
3. Provide a copy of this ***Grade Appeals policy*** to the student and faculty member and address any questions raised by them.
4. Schedule a Chair Review Meeting with the student and faculty member at a mutually convenient time. If the faculty member is unavailable for a meeting, the department chair will request that the faculty member provide documentation of the basis of the grade and may appoint another faculty member in the department to serve as a representative for the faculty member who assigned the grade.
5. Conduct the Chair Review Meeting providing an opportunity for both parties to explain their positions orally and/or through written documents.
6. Prepare a written summary of the meeting that, at a minimum, includes the following:
 - a statement of whether any of the grounds for an appeal were valid;
 - a statement of whether the grading issue was resolved to the satisfaction of the student and faculty member; and
 - a statement of whether the student and faculty member agreed to a change of grade.The chair may include in the written summary other information that s/he deems relevant.
7. Notify, within five working days after the Chair Review Meeting, the student and faculty member that the summary of the Chair Review Meeting is available at the department office and arrange for signing and distribution of the summary and *Form 2 Receipt of the Summary of the Chair Review Meeting*

(<http://www.eiu.edu/~acaffair/GradeAppeal/Docs/Form2.doc>) in accordance with the directions on that form.

Request for Review by the College Grade Appeal Committee (CGAC)

If no mutually agreeable decision has been reached, the student may request review by the College Grade Appeal Committee, only by signing and submitting a copy of *Form 2, Part B* to the dean of the appropriate college or school. Appeals for undergraduate students are submitted to the dean of the college in which the course was offered. Appeals for graduate students are submitted to the Dean of the Graduate School.

Deadline for Request Review by the College Grade Appeal Committee: The student must provide *Form 2, Part B Request for Review by College Grade Appeal Committee* to the dean of the appropriate college or school no later than five (5) working days after the student received *Form 2*. If, within five (5) working days after receipt of *Form 2*, the student does not request review by the College Grade Appeal Committee, formal review of the grade will terminate.

College Grade Appeal Committee Review

Purposes:

- To provide a fair and unbiased fact-finding meeting;
- To determine whether the grounds for the grade appeal are supported by facts;
- To determine whether the student's grade should be changed and, if so, to request change of grade by the dean; and
- To communicate the results of the review to the parties.

Procedures:

Upon timely receipt of the *Request for Review by the College Grade Appeal Committee*, the following procedures will be used:

1. The dean will notify the chair of the College Grade Appeal Committee (CGAC) of the request for review.
2. The CGAC chair will:
 - a. Notify the student, the faculty member, and the department chair that the CGAC has received the request.
 - b. Secure copies of all grade appeal documents from the department chair and distribute copies of the documents to the CGAC members.
 - c. Schedule a CGAC Fact Finding Meeting at a time when both the student and faculty member are able to attend. The Fact Finding Meeting will occur no earlier than five (5) working days after the CGAC chair distributes copies of the documents to the CGAC members.
 - d. Notify the student and faculty member in writing of the date, time and place of the Fact Finding Meeting.
 - e. Notify the student and faculty member in writing that they may bring additional persons who may provide relevant information to the meeting but only if the name(s) of the person(s) and their relationship to the grade dispute is provided to the CGAC chair at least 48 hours prior to the Fact Finding Meeting. (Email notification to the student and faculty member will satisfy the writing requirement.)
3. The CGAC will conduct a Fact Finding Meeting at which both the student and the faculty member have the opportunity to present relevant information through oral statements and/or written documents.

- a. The Fact Finding Meeting shall not be open to the public.
 - b. Individuals other than the student or faculty member will be allowed to present relevant information only if adequate notice was received as provided in 2.e., above.
 - c. At the Fact Finding Meeting, the CGAC may request additional relevant materials from the student or faculty member.
 - d. Following the Fact Finding Meeting, the CGAC chair will convene a meeting or meetings as needed with the members of the CGAC and the committee will determine whether the grounds for the grade appeal were supported by evidence presented at the Fact Finding Meeting.
4. The CGAC chair will complete [Form 3 Summary of Fact Finding](#) in accordance with the CGAC's determination.
 5. The CGAC chair will notify the student and faculty member within ten (10) working days of the final meeting of the CGAC that *Form 3 Summary of Fact Finding* and *Form 4 Receipt for the Summary of Fact Finding* are available at the Dean's office and will arrange for signing and distribution in accordance with the directions on *Form 4*. If either party fails to acknowledge receipt of the Summary, the CGAC chair will so note on the form.

Request for Review by the Dean

The student or faculty member may request Review by the Dean only by signing and submitting *Part B of Form 4 Request for Review by the Dean* (<http://www.eiu.edu/~acaffair/GradeAppeal/Docs/Form4.doc>) to the dean of the appropriate college or school. Reviews for undergraduate students are completed by the dean of the college in which the course was offered. Reviews for graduate students are completed by the Dean of the Graduate School.

Deadline for Request for Review by the Dean: The student or faculty member must provide *Form 4, Part B* to the dean of the appropriate college or school no later than five (5) working days after receiving the *Summary of Fact Finding* and *Form 4*. If, within five (5) working days after receipt of *Form 4*, neither the student nor the faculty member submits the *Request for Review by the Dean*, formal review of the grade terminates and the decision of the CGAC becomes final.

Review by the Dean

Purpose:

- To determine whether the procedures used by the CGAC were in compliance with this **Grade Appeal Policy**.

Procedures:

Upon receipt of *Form 4, Part B*, the Dean will:

1. Secure copies of all grade appeal documents from the CGAC Chair.
2. Review those documents and determine whether the procedures used by the CGAC were in compliance with this **Grade Appeal Policy**.
3. Notify the student, the faculty member, and the CGAC Chair of his/her determination no later than ten (10) working days after receipt of *Form 4, Part B*. The dean's determination is limited to either:
 - The CGAC correctly followed procedures and the decision of the CGAC will be implemented;
 - or**
 - The CGAC failed to correctly follow procedures and the CGAC must repeat its review using the correct procedures.

If the college dean concludes that the CGAC correctly followed procedures, the grade appeal process ends and the decision of the CGAC becomes final.

Reporting Requirements

Within thirty (30) days after the end of each fall semester and the end of each spring semester, each dean will submit a Summary Report of Grade Appeals Graduate; appeals will be forwarded to the Council on Graduate Studies. The Summary Report of Grade Appeals will include the following information on each grade appeal for which the CGAC conducted a Fact Finding Meeting:

1. The date of the Grade Appeal Request;
2. The grounds for the grade appeal; and
3. The disposition of the grade appeal.

The Summary Report of Grade Appeals will not identify the student or faculty member by name and will not include the course number or name.

IX. Faculty Endorsement of Graduates

The Department's program is specifically and carefully designed to prepare graduates who are competent to enter work in professional settings. Further, specialized preparation is essential for graduates to become effective and fully functioning professionals. Therefore, written recommendations will be given only for positions deemed by the faculty as within the track or expertise of the student. Endorsement will be provided for entry-level employment in the areas which have been a major part of the student's preparation. This written endorsement will generally indicate that the student has prepared for entry into Clinical Counseling.

X. Professional Organizations

Vital to any profession are the organizations it creates to further its standards, ethics, research, accreditation and governance. Faculty members belong to professional organizations, attend their conferences, present programs, and hold office. Students likewise are urged to join appropriate professional organizations and to attend and present programs at conferences. Full-time students are offered membership at half price in any professional organization. Students are encouraged to join but are not limited to the following organizations:

- **American Counseling Association (ACA)**
The American Counseling is the national professional association for counselors. ACA has been instrumental in setting professional and ethical standards for the counseling profession. The association has made considerable strides in accreditation, licensure, and national certification. It also represents the interests of the profession before Congress and federal agencies. (ACA has 19 specialty divisions which provide you with information and resources specific to your needs and interests.)
<http://www.counseling.org>
- **Illinois Counseling Association (ICA)**
The Illinois Counseling Association is the state branch of the national association. ICA is an educational, scientific, and professional organization whose members are dedicated to the enhancement of the worth, dignity, potential, and uniqueness of each individual, and thus to the service of society. Members subscribe to the Ethical Standards of the American Counseling Association. (ICA has 12 divisions which provide you with information and resources specific to your needs and interests.)
<http://www.ilcounseling.org>

Further Information: Further information regarding additional professional organizations may be found on the Department of Counseling and Student Development's web page at www.eiu.edu/~csd.

XI. Graduation

All applications for graduation must be submitted through the PAWS system. After signing on to PAWS, click on the Records tab to arrive at the application. Please contact Susan Hankenson in the Graduate School at 581-5937 with questions.

XII. NBCC GSA-NCC Licensure Examination (Clinical Counseling)

1. Students may register to take the NBCC National Certified Counselor Examination for licensure with the Department of Counseling and Student Development. This examination is given in April and October for each academic year. Students interested in taking this examination should contact Dr. Richard Roberts to complete an application by the 1st week of January (for the April exam) or last week of June (for the October exam). Study Guide Notebooks have been placed on reserve in Booth Library to assist students to prepare for this exam. Ask for CSD or Dr. Robert's name when requesting these study guides.

XIII. Listing of Courses and Descriptions

NOTE: CSD courses numbered 5540 and above are open only to students who have been admitted to the Department of Counseling and Student Development or with permission of the Department Chair.

CSD 5490 – Special Educational Problems (1-3)

Provides the student an opportunity for investigation and analysis of educational problems of a significant nature. May be repeated for a total of six semester hours credit.

CSD 5500 – Research Methods (3)

This course is designed to introduce students to quantitative and qualitative methods of research in the counseling and students affairs profession. The course has two purposes: 1) to develop informed consumers of research; and 2) to develop in students an appreciation of research and its application in counseling and student affairs.

CSD 5510 – Professional Orientation (3)

This course provides an orientation to the counseling profession. Areas covered include an understanding of all aspects of professional functioning such as history of the profession, roles, organizational structures, preparation standards, credentialing, legal and ethical issues, and the emerging use of technology within the counseling field.

CSD 5520 – Theories of Counseling (3)

This course provides a survey of major theories of counseling. Areas covered include history of each theory, theory of personality development, theory of counseling application, research, and use with diverse groups.

CSD 5530 – Pre-Practicum (3)

A course in the application of theories with emphasis upon developing knowledge and skills expected of the professional counselor.

CSD 5600 – Cross-Cultural Counseling (3)

This course is designed to provide an introduction to an overview of, the challenges and processes of counseling clients in our culturally diverse society. Factors will include race, culture, ethnicity, gender, sexual orientation, mental and physical characteristics. Special emphasis will be placed on becoming aware of one's own culture in order to view the client's world.

CSD 5610 – Human Development for Counselors (3)

This course is designed to provide students with an understanding of the nature and needs of individuals at all development levels. It is based on life-span theories of development, which assume that there is developmental logic to behavior. The course will help counselors assess and understand their clients' developmental processes and provide appropriate strategies to help clients work through issues that block growth and adaptation. Major theories, concepts, and principles related to physical, psychological, cognitive, moral, spiritual, emotion, self, and cultural development will be examined.

CSD 5620 – Group Counseling (3)

This course is designed to provide both theoretical and experimental understanding of the group counseling purpose, development, dynamics, counseling theories, group counseling methods and skills, and other group approaches. Prerequisite: CSD 5500 (Research Method), CSD 5510 (Professional Orientation), CSD 5520 (Theories of Counseling), and CSD 5530 (Pre-Practicum)

CSD 5630 – Practicum (3)

This course provides for the development of counseling skills under supervision within a student's program of study. Prerequisites: CSD 5500 (Research Method), CSD 5510 (Professional Orientation), CSD 5520 (Theories of Counseling), and CSD 5530 (Pre-Practicum) and concurrently with CSD 5600 (Cross-cultural Counseling), CSD 5930 (Foundations of Community Counseling) OR CSD 5940 (Foundations of School Counseling) and CSD 5620 (Group Counseling). Completion of CSD 5530 with a grade of "B" or better and approval of the Department Chair.

CSD 5640 – Play Therapy (3)

The importance of play in education; discussion of theories and values of play; using play as therapeutic treatment.

CSD 5900 – Appraisal (3)

This course is designed to provide an understanding of individual and group approaches to assessment and evaluation.

CSD 5920 – Career Counseling (3)

This course is designed to provide an understanding of career development and related life factors. Special emphasis will be placed on counseling processes designed to assess and assist individuals with career development problems and/or issues.

CSD 5930 – Foundations of Clinical Counseling (3)

This course is intended to acquaint students with the professional work demands and environments of mental health centers, substance abuse centers, and other social service agencies which employ master's-level and licensed counselors. Attention is given to typical administrative structure; private, state, and federal funding details and requirements; managed care organizations and Medicare and Medicaid provisions; the formulation of treatment plans, unique characteristics of clientele, and appropriate intervention patterns.

CSD 5950 – Thesis and Research (3-6) (Credit/No Credit)

NOTE: A maximum of nine semester hours may be earned in a combination of CSD 5950 and CSD 5990. Prerequisite: Permission of the department chair.

CSD 5960 – Family Counseling (3)

A study of the emergence of and basic theoretical concepts of family counseling and its utilization.

CSD 5970 – Counseling the Chemically Dependent (3)

The course is an introduction to the field of counseling the chemically dependent.

CSD 5980 – Clinical Diagnosis and Treatment Planning (3)

This course acquaints prospective counselors with descriptive, research-based, clinical knowledge that contributes to the diagnosis and treatment of mental disorders, including disorders of behavior and impulse control, mood, and anxiety as well as the various personality disorders and disorders involving loss of contact with reality. Students also become familiar with the current *Diagnostic and Statistical Manual of Mental Disorders* of the American Psychiatric Association and the ways the manual is used in clinical practice. Prerequisite: Abnormal Psychology within five years of taking course

CSD 5990 – Independent Study (1-6)

Intended to permit a student to pursue more intensively various aspects of the area of his/her special interest. Prerequisite: Permission of the department chair. NOTE: A maximum of nine semester hours may be earned in a combination of CSD 5950 and CSD 5990.

CSD 6900 – Clinical Counseling Internship (6)

Internship is a six hundred hour supervised clinical course involving client-contact experiences and systematic feedback and reflection. This course provides students with the necessary practice skills and conceptual preparation for entry into the profession. Prerequisite: Completion of CSD 5630 with a grade of "B" or better and approval of the Chair. NOTE: Students must make a "B" or better in the final three (3) hours of internship before graduating.

XIV. Sample Program

Clinical Counseling

FIRST YEAR		SECOND YEAR	
Fall Semester	Spring Semester	Fall Semester	Spring Semester
Research Orientation Theories Pre-Practicum	*Foundations of CC *Group **Practicum ***Clinical Diagnosis	*Career Counseling *Cross-Cultural *Human Development ^Internship	*Family *Chemically Dependent *Appraisal ^Internship Comprehensive Exam

* Pre-requisite: (CSD5500, 5510, 5520, 5530).

** Pre-requisite: (CSD 5500, 5510, 5520, 5530 must be completed before taking Practicum; and CSD 5600, CSD 5620, and 5930 or 5940 must have been completed or may be taken concurrently with CSD 5630. Completion of CSD 5530 with a grade of "B" or better and approval of the Department Chair.)

*** Pre-requisite (Abnormal Psychology within 5 years of taking course).

^ Prerequisite: Completion of CSD 5630 with a grade of "B" or better and approval of the Chair.

NOTE: Students must make a "B" or better in the final three (3) hours of internship before graduating.

XV. Student Course Guide and Checklist (For Student Use)

**Department of Counseling and Student Development
Eastern Illinois University
M.S. in Counseling (Clinical Counseling)**

NAME _____

ADDRESS _____

TELEPHONE _____

ADDITIONAL REQUIREMENTS CHECKLIST

- _____ Admission to Graduate School
- _____ Admission to the Department of Counseling and Student Development
- _____ Study Plan (Required for Admission to Practicum and Comprehensive Examination)
- _____ Attend Practicum Informational Meeting
- _____ Application for Practicum
- _____ Approved Practicum Agreement
- _____ Log Sheets Submitted from Practicum
- _____ Attend Internship Informational Meeting
- _____ Application for Internship
- _____ Approved Internship Agreement (Should be submitted each semester)
- _____ Log Sheets Submitted from Internship (Should be submitted each semester)
- _____ Written Comprehensive Examination
- _____ Approval of Thesis (If applicable)
- _____ Application for Graduation
- _____ Application for Licensure

XVI. Frequently Asked Questions

1. Will I be able to study part-time? How long will I have to complete the degree?

Preference is given to students who will study full-time; however approximately one-third of our students complete their requirements on a part-time basis. Master of Science students must complete residency requirements. A student must fulfill all requirements for the degree within a time period of six consecutive years.

2. When are courses offered?

Currently, most of our courses meet one day per week in the evening either 4:00 – 6:30 p.m. or 7:00 – 9:30 p.m. Courses also meet during the day. Check the University schedule for specific dates and times for official class offerings.

3. How many students are admitted each year? How many apply to the program?

Approximately 100 applications are received on an annual basis. We currently admit 60 students to our master's programs yearly, with approximately 20 students admitted to each of the School Counseling, Clinical Counseling and College Student Affairs programs.

4. Are there undergraduate courses required for admission?

Yes. In order to enroll in CSD 5980, abnormal psychology must have been taken in the last five years.

5. Do I have to choose a concentration? Can I major in more than one concentration?

Each applicant is screened for and admitted to one of three concentrations (School Counseling, Clinical Counseling, or College Student Affairs). Double majors are highly discouraged. Please meet with an advisor for further information on this topic.

6. Can I change concentrations once I am admitted?

You will need to go through the admission process again to be considered for another concentration.

7. What is the shortest time in which I can complete a master's degree?

All of our concentrations are two-year programs. Because some courses are offered only once a year, and because of the prerequisites for some courses, students should expect a minimum of two full years of study.

8. What are the possibilities for financial aid? An assistantship?

Graduate assistantships are available through our Department. Each of these assistantships provides a stipend for nine months and tuition waivers. Several assistantships are also available outside our department. Contact the Graduate School for a complete list of assistantships.

9. Are courses offered off-campus?

Not for the Clinical Counseling program. The department does offer a School Counseling cohort off-campus. Check with the Office of Adult and Continuing Education (800-446-8918) for a listing of off-campus courses.

XVII. Handbook Agreement Form

To insure that all students are familiar with counseling program policies, **students are required to fill out and sign the following form to be placed in their file.** Please return to Debbie Gerdes, Department of Counseling and Student Development, Room 2102, Buzzard Hall, Eastern Illinois University, 600 Lincoln Avenue, Charleston, IL 61920.

I, _____(Student’s Name) hereby indicate that I have read, understand and am in agreement with the policies and procedures outlined in the Master of Science (M.S.) in Counseling (with a concentration in Clinical Counseling) in the Department of Counseling and Student Development’s “Student Policy Handbook” dated _____.

I am a _____full-time, _____ part time graduate student.

Student Signature

Date