

## Christy M. Chronological

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- OBJECTIVE** Seeking an entry level management consultant position utilizing my education and work experience.
- EDUCATION** **Bachelor of Science in Business; Finance**  
Eastern Illinois University May 2005  
Minor: Political Science  
GPA: 3.22/4.0
- RELATED EXPERIENCE**
- First Union**, Charleston, IL Summer 2004  
Assistant Operations Center Manager (Internship)
- Coached and motivated loan officers and tellers to meet and exceed performance expectations, solving client problems and ensuring a consistent quality customer experience at the branch.
  - Developed and implemented action plans to achieve sales and service quality by training sales associates to achieve their full potential.
  - Participated in the interviewing and selection process of new tellers.
  - Trained all newly hired teller and loan officers.
- Dillard Department Stores, Chicago, IL Fall 2003  
Assistant Area Sales Manager (Internship)
- Aided in training associates on customer service, sales techniques, technical responsibilities and merchandise presentation to clients and customers.
  - Promoted teamwork among associates to achieve common goals.
  - Scheduled floor coverage for five departments and aided in the supervision of the associates assigned to those departments.
  - Supported the interviewing and selection process of all newly hired sales associates.
- OTHER EXPERIENCE**
- Eastern Illinois University**, Charleston, IL Fall 2002  
Resident Assistant
- Counseled residents on academic and personal matters.
  - Planned and implemented programs to cover a diverse range of topics.
  - Served on Residential Life planning and advising committees.
  - Motivated residents to join campus organizations.
- Eastern Illinois University**, Charleston, IL Summer 2002  
Summer Orientation Ambassador
- Assisted in the coordination and planning of welcoming over 1000 freshmen to campus.
  - Conducted tours of the campus and assisted in giving presentations at Freshman Orientation.
- COMPUTER SKILLS** Microsoft Office, Lotus 1-2-3, Excel, D-Base
- HONORS AND ACTIVITIES** Pan Hellenic Council, Vice President, Spring 2002; Dean's List 2002 and 2003; IPTAY; Collegiate Club, Treasurer, Fall 2001