

## **Survey Results for Summer 2009**

96% of guests thought the Summer Conference Staff did a good job with the check in process.

97% of guests enjoyed the service from the Summer Conference Staff.

96% of guests were pleased with the cleanliness of the residence halls.

86% of guests were pleased with the appearance of the rooms (damages, etc.).

13% of guests felt that the room temperature was not ideal during their stay, improved from 32% in 2008.

83% of guests approved of the serving lines during their meal times.

90% of guests enjoyed the service they received from the Panther Dining Staff.

83% of guests approved of the quality of food offered by Panther Dining.

82% of guests approved of the different options offered by Panther Dining.

95% of guests enjoyed the Student Recreation Center during their stay.

91% of guests enjoyed the facilities (classrooms, computer labs, etc.) while on campus.

96% of guests felt safe during their stay at Eastern Illinois University.