



Vice President for Business Affairs
and Treasurer, Board of Trustees

600 Lincoln Avenue
Charleston, Illinois 61920-3099

May 9, 2011

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NAME
STREET ADDRESS
CITY, STATE ZIP

*Important Security and Protection Notification.
Please read this entire letter.*

I am contacting you regarding a release of data incident that has occurred at the University. This incident involved the removal of coarsely shredded materials from EIU's shredding facility by a student. The material contained names and social security numbers of some students enrolled during the years from 2000 through 2005. We believe that we have recovered all of the material; however your personal information may have been potentially exposed to others. Please be assured that we have taken every step necessary to address the incident, and that we are committed to fully protecting all of the information that you have entrusted to us. The University's administration is working with the Eastern Illinois University Police Department to investigate this incident.

Eastern Illinois University takes this incident seriously and is committed to assuring the security of your data. Out of an abundance of caution, in order to help you detect the possible misuse of your information, we are providing you with a free one-year membership in Triple AlertSM from ConsumerInfo.com, Inc. an Experian® company to provide you with world-class credit monitoring capabilities and in-depth assistance in every aspect of identity theft protection including identity theft insurance*. Triple Alert is completely free and enrolling in this program will not hurt your credit score.

First step: activate your complete credit monitoring product from Experian.

To activate your complimentary one year membership in Triple Alert from Experian, visit the website listed below and enter your individual activation code. If you prefer, you can enroll on the phone by speaking with Experian Customer Care representatives toll-free at (866) 252-8809.

Triple Alert Web Site:
Activation Code: YOUR INDIVIDUAL ACTIVATION CODE
You Must Enroll By: August 30, 2011

As soon as you enroll in your complimentary Triple Alert membership, Experian will begin to monitor your credit reports from Experian, Equifax[®] and TransUnion[®] on a daily basis and notify you of key changes. This powerful tool will help you identify potentially fraudulent use of your information, and provide you with immediate assistance from a dedicated team of fraud resolution representatives should you ever need help.

Your complimentary 12-month Triple Alert membership includes:

- Daily monitoring and timely alerts of any key changes to your credit reports—so you know when there is any activity that you should be made aware of such as notification of new inquiries, newly opened accounts, delinquencies, public records or address changes
- Toll-free access to a dedicated team of fraud resolution representatives who will help you investigate each incident; contact credit grantors to dispute charges, close accounts if need be, and compile documents; and contact all relevant government agencies
- \$25,000 in identity theft insurance coverage with zero deductible provided by Chartis, Inc. for certain identity theft expenses*

**Activate your membership today for immediate protection at
<http://partner.consumerinfo.com/imeiu>
Or call (866) 252-8809 to register with the activation code above.**

If you have questions about Triple Alert, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care at (866) 252-8809.

For additional information regarding this incident please see our web-site www.eiu.edu/notice.

We sincerely apologize for this incident, regret any inconvenience it may cause you and encourage you to take advantage of the services outlined herein. Should you have questions or concerns regarding this matter and/or the protections available to you, please do not hesitate to contact the University at (877) 678-6082.

Sincerely,

William Weber
Vice President for Business Affairs
Eastern Illinois University

* Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of Chartis, Inc. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.